ISAIAH A. ADEGOKE
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EDUCATIONAL BACKGROUND

2023-2025 MSc, Technology & Sustainability, Eastern Illinois University, Charleston, USA

2020 – 2022 MBA Business Management, Nanjing University of Information Science & Technology, Nanjing, China.

2010 – 2014 BA (Hons) Management and Theology (First Class Hons) Regent University College of Science and Technology, Accra, Ghana.

CERTIFICATION

- Lean Six Sigma Green Belt Certified from the Association of Technology, Management and Applied Engineering (ATMAE)
- Quality Systems Certification
- ISO 9001-2015 Certified - Global Association for Quality Management
- Certified Scrum Master - Global Association for Quality Management
- Certified Quality Assurance Engineer- A

EMPLOYMENT HISTORY

Quality Assurance Technician, Coca-Cola Southwest Beverages LLC. May 2026- Present

Sole QA Technician on night shift across a 24/7 continuous production facility.

- Tested 100+ beverage, syrup, and water samples per shift with 100% compliance.
- Audited 15+ critical checkpoints nightly, including rinsers, air blowers, filters, and coders.
- Inspected packaging and isolated non-conforming products, sustaining consistent audit pass rates.
- Analyze manufacturing processes to identify operational inefficiencies, implement process improvements, and enhance productivity while reducing costs and optimizing resource utilization
- Lead Lean Six Sigma initiatives to streamline processes, improve operational efficiency, and drive continuous improvement**.**
- Received and tested CO_2 and raw materials across 500+ production batches pre-production.
- Upheld strict sanitation protocols, achieving a zero microbial contamination record throughout tenure.
- Trained new night shift personnel on QA procedures, protocols, and quality standards.

Quality Assurance Manager, Healthy Haven Ghana, Accra, Ghana. **2020 – 2025**

- Developed and implemented business expansion strategies by creating partnerships and increasing company profitability by 20%.
- Analyze production processes to identify inefficiencies and develop strategies to improve productivity, reduce costs, and optimize resource utilization.
- Collaborate with quality assurance teams to uphold product quality, implement controls to minimize defects, and ensure compliance with FDA and GSA food safety standards.
- Lead Lean Six Sigma and continuous improvement projects, optimizing production processes and training employees to foster a culture of innovation.

Associate Resident Director, Research & Marketing, EIU Housing Department 2023-2025

- Managing 10 apartment buildings, one office building, and over 200 student residents in the University Court Apartments of EIU. I create work schedules and supervise seven student service desk assistants at the university court office. I also serve evening and weekend on-call responsibilities.

- As a member of the EIU Housing and Dining marketing committee, I have planned, executed, and reported on over 10 external and internal surveys for the Housing department for major decision-

making operations. I have used various tools, including the WESS Assessment console by Skyfactor Benchworks (Formerly EBI), Qualtrics, SurveyMonkey, Google Forms, Excel, and SPSS.

- I served on the Student Staff Training Committee, where I was responsible for training over 30 student staff members for the University's Housing and Dining Department.
- Served as a summer conference Director where I managed four residential halls with over 1000 students and 10 summer conference assistants. Assisted with apartment inspections and showed apartments to potential residents.

Finance Associate, Students for Sensible Drug Policy-Ghana. 2016 – 2018

- Engaged with the team and provided innovative recommendations on fundraising strategies for the organization.
- Supervised existing project accounts and ensured they met the approved budget standards while ensuring value for money.
- Consolidated and managed financial records of the organization

2014 – 2015- **Administrative Assistant (National Service) State Protocol Department, Accra, Ghana**

- Assisted in processing diplomatic privileges and immunities and in extending courtesies to expatriates
- Processed permits for visiting delegations for their travels in and around the country

- Assisted the Director of State Protocol in all ceremonial functions in the national capital and other regions as needed.

Administrative Assistant (Internship), Ghana Revenue Authority, Accra, Ghana. 2013

- Optimized receipt system, handling over 200 weekly transactions, boosting customer satisfaction.
- Issued 150 VIT receipts daily, maintaining accurate records, and improving transaction tracking.
- Modernized file management for better data access, reducing retrieval time significantly.
- Streamlined tax calculations for over 100 weekly customers, ensuring accuracy and compliance.

AWARDS & SCHOLARSHIPS

2025	Inducted into the Hamand Society of Graduate Scholars
2025	International Graduate Program Scholarship
2025	Distinguished Graduate Student- Sustainability
2024	William Travel Grant
2024	Webber Study Abroad Scholarship
2024	King-Mertz Graduate Research Excellence Award
2023	Graduate School Research and Creativity Award
2022	Outstanding International Graduate Student
2022	Nanjing Provincial Government Scholarship
2021.	Jiangsu Government Excellent International Scholarship Award
2020 – 2022	NUIST Excellent Freshman Scholarship Award
2015.	Best Graduating Student in the Department of Theology with Management (Regent University College of Science and Technology)

RESEARCH PAPERS AND PUBLICATIONS

2025	A Case Study of Optimizing Healthy Haven Juice Production Using the Lean Six Sigma Concept (Independent Research Paper)
2024	Adegoke, I, AL-Odeh, M., Affan, B., (2024). Enhancing Corporate Sustainability with Artificial Intelligence: Challenges and Successes. A Case Study of Belvedere Trading in the United States of America (USA) - (Under peer review)

2023	Abredu, P., Li, C., Essien, F. K., & Adegoke, I. A. A. (2023). Unleashing Potential: Overcoming Bottlenecks and Catalyzing Innovations in Intellectual Capital Intellectualization of Small and Medium-Sized Enterprises in Jiangsu during the Post-Industrial Era. SAGE Open.
2022	Adegoke I. A. A. (2022) A Research on the Belt and Road Initiative on Ghana's Trade with China. A graduate research project submitted to the School of Business, Nanjing University of Information Science and Technology, China
2022	Ndafira G.C., Lou J, Adegoke, I. (2022) Critical Issues in SMEs and Innovation in Contemporary Zimbabwe: A Literature Review, Business Management, and Entrepreneurship Academic Journal
2021	Isaiah A. Adegoke (2021) Review of Business Strategies for Environmental Leadership and Sustainability Matters, Journal of Economics and Sustainable Development.
2021	Isaiah A. Adegoke et al. (2021) "Impact of Sustainable Supply Chain Management Practices on Organizational Performances in Ghana" Journal of Management Science and Business Decisions.
2014	Adegoke Isaiah A. (2014) Communication in church Administration: A Case study of the Church of Pentecost, HQ. Accra. A project submitted to the Department of Theology, Regent University College of Science and Technology, Ghana
2024	Peer Reviewer for International Journal of Technology Management and Sustainable Development. IJTMSD

CONFERENCE

2025	17th Annual Graduate Research Creativity Conference- Presentation on Optimizing Production Efficiency at Healthy Haven Ghana Ltd.
2024	Illinois Innovation Network Conference on Sustainability- Presented a poster on the Role of AI enhancement on corporate sustainability, Challenges, and Opportunities
2024	International Conference on Sustainable Development - Presented a poster on the Role of AI enhancement on corporate sustainability, Challenges, and Opportunities.
2023	Eastern Illinois University Graduate Research Exhibition

LEADERSHIP POSITIONS HELD

2023/2024	Member - Facilities and Operations Committee, GLACUHO
2023/2024	Member - Graduate Students Advisory Council GSAC, EIU
2023/2025	Member -Training and Development Committee, EIU HDS
2022	International Alumni Liaison (Class of 2022)
2021-2022	International Student Soccer Team Manager
2021 – 2022	Vice President, Academic Affairs Department (NUIST)
2020 – 2022	Class Representative and Monitor, Business Management Department
2017 – 2018	Deputy Country Leader, Students for Sensible Drug Policy, Ghana
2016 – Date	Ghana Coordinator, West Africa Youth Conference
2012 – 2018	Deputy Secretary, Alumni Association of Asamankese Senior High School
2016	Alumni, Human Rights & Drug Policy, the University of Ghana Law Faculty, Ghana.

2010 – 2014	Class Representative, Theology Department, Regent University
2013 – 2014	Governor, Resident Hall President, Ubuntu Society
2013 – 2014	Minority Chief Whip, Regent Ghana Students' Parliament
2012 – 2013	Deputy Minister, Welfare & Spiritual Affairs

VOLUNTEER EXPERIENCE

- Volunteered to be an usher at the Educational Global Partnership Conference in 2021
- Volunteered to teach and assist Chinese students to learn English and build up their English vocabulary

RESEARCH EXPERIENCE

- Quantitative data analysis, such as SPSS, STATA
- Qualitative data analysis methodology, such as survey interviews, questionnaires, and content analysis
- Knowledge of APA and MPA referencing styles and the ability to make empirical reviews.

PROFESSIONAL ASSOCIATION

- International Society of Sustainability Professionals, ISSP
- Association of Technology, Management, and Applied Engineering, ATMAE
- Global Association for Quality Management