Terms and Conditions

Effective date: October 9, 2026

These Terms and Conditions govern use of https://www.thesoundmanmethod.com and purchases from Teamnicoleo, LLC (“we,” “us,” or “our”), the operator of The Sound Man Method. Please review these terms and the product description before purchasing. Mandatory consumer rights under applicable law are not excluded by these terms.

Educational purpose

The Sound Man Method provides educational and personal-development materials. Our content is not medical care, mental-health treatment, diagnosis, or a substitute for professional care. Participation does not create a therapist–patient or other professional treatment relationship. Results vary, and we do not guarantee particular personal, relationship, or family outcomes.

Eligibility and accounts

Our services are intended for adults aged 18 or older. Provide accurate information and keep your account credentials secure. Your course account is for your individual use. Contact us promptly if you suspect unauthorized access. You are responsible for using the materials lawfully and respectfully.

Products pricing and payment

The product page and checkout identify the product, included materials, price, and applicable taxes or charges. Free resources, standalone downloads, and course purchases are separate offers unless the applicable product description expressly includes them. A mention of a resource in an ebook does not by itself include that resource with the purchase.

Payment is processed through the providers offered in our Wix checkout. Review the final total before submitting an order. The course founder offer is $397 when displayed at checkout. The stated standard course price is $499. These amounts do not represent a prior-price or savings claim unless expressly and accurately stated. Future offers may change without altering completed purchases.

Delivery and course access

Digital downloads are supplied through the delivery methods identified at checkout, which may include a confirmation page and email. Contact info@thesoundmanmethod.com if delivery fails. Course access is provided through the designated course platform.

For the course, “lifetime access” means access for as long as The Sound Man Method course remains available. It does not mean access for your natural lifetime or guaranteed perpetual operation of any platform. This limitation should also appear with the access promise on the sales page. It does not reduce the stated 7-day course refund guarantee or mandatory consumer rights. We may update materials and platforms while continuing to provide the purchased course, subject to applicable law.

Personal use of materials

Your purchase grants an individual, nonexclusive, nontransferable license to access and use the purchased materials for personal purposes during the applicable access period. You may retain purchased downloads for your own personal use. You may not resell, redistribute, publicly post, or share access credentials or substantial portions of the materials without written permission, except as permitted by law. Ownership of the content remains with its respective owner.

Terms and Conditions continued

Seven day course refund guarantee

You may request a refund of your course purchase by emailing info@thesoundmanmethod.com within 7 days of purchase. Include your order number or the email used for the purchase so we can locate the transaction. You do not need to complete lessons or demonstrate a particular result to request a refund within that period.

Approved refunds are returned through the original payment method where available. Processing and bank posting times vary. Refunding a course purchase ends access associated with that purchase. The guarantee in this section applies to the course. Refund terms for separately purchased ebooks, workbooks, or other downloads must be stated in the applicable product offer; statutory rights remain unaffected.

Responsible use and access restrictions

Do not interfere with site security, misuse another person's account, unlawfully copy materials, or use the services for unlawful activity. We may restrict access for material violations of these terms, subject to applicable law. If access is restricted in error, contact us for review. Access restrictions do not eliminate applicable refund or consumer rights.

Availability and third party services

We aim to provide functioning services, but outages, maintenance, provider changes, and technical limitations may interrupt access. External websites and services are governed by their own terms and privacy practices. We do not control their availability or content. Contact us if a service problem prevents access to your purchase.

Disclaimers and responsibility

Except for express promises in the product offer and rights that cannot lawfully be excluded, educational materials and website services are provided as available without a guarantee of uninterrupted operation or a specific result. You remain responsible for your decisions and actions when using the materials. Nothing in these terms excludes liability or warranties that applicable law does not allow us to exclude.

Privacy and changes to these terms

Our Privacy Policy describes how we handle personal information. We may update these terms for future use or purchases. Changes will not retroactively remove the purchase promises, access terms, or refund rights applicable to a completed order without a lawful basis and any required agreement. The effective date identifies the current version.

Applicable law and questions

These terms are governed by Texas law, except where applicable mandatory law requires otherwise. This draft does not impose mandatory arbitration, waive class actions, or require an exclusive dispute venue. If you have a question or concern, contact us so we can attempt to resolve it. Any mandatory rights to seek another remedy remain available.

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