Privacy Policy

Effective date: October 9, 2026

Teamnicoleo, LLC (“we,” “us,” or “our”) operates The Sound Man Method at https://www.thesoundmanmethod.com. This Privacy Policy explains how we handle personal information in connection with our website, digital products, course, email communications, and customer support.

Information you provide

We collect information you submit, such as your name, email address, account details, order information, billing information, and messages to us. When you request The First Seven Days or subscribe to our email list, we collect the information entered in the signup form. Please do not send sensitive health information, private details about other people, or payment card details in support messages.

Information collected through website use

Our website and service providers may collect technical and usage information, including IP address, browser and device information, pages visited, referral sources, timestamps, and interactions with forms, products, and checkout. Cookies and similar technologies may support site functionality, security, analytics, and advertising measurement. The information collected depends on the features enabled and your applicable privacy choices.

How we use information

We use information to fulfill orders, deliver downloads and course access, manage accounts, respond to requests, process refunds, operate and secure the website, keep transaction records, and improve our services. We also use subscription information to deliver requested resources and send the email communications described at signup. Where enabled and permitted, we use analytics and advertising information to measure campaigns and reach interested audiences.

Website and payment services

Wix supplies our website and checkout infrastructure. Payments are processed through the payment providers available in our Wix checkout. Those providers receive the information needed to process transactions and apply their own privacy practices. We receive order and payment-status information needed to fulfill purchases, maintain records, and handle support and refunds. See the provider identified at checkout for its payment privacy disclosures.

Email services

We use Mailchimp to manage subscriptions and deliver email communications. Information shared with Mailchimp may include your name, email address, subscription status, signup source, and relevant email interactions such as opens and clicks when those measurement features are enabled. Email measurement can be affected by your email application’s privacy settings. You can unsubscribe from marketing emails through the unsubscribe link or by contacting us. Necessary transaction or account messages may still be sent.

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Analytics and Meta advertising tools

We use analytics and Meta advertising tools to understand website activity, measure advertising results, and support advertising audiences. When these features are enabled, Meta may receive device and browser identifiers and event information such as page visits, signups, checkout activity, and purchases. If advanced matching or a server-side integration is enabled, identifiers such as a hashed email address may also be sent. Hashing does not necessarily make information anonymous. Meta may connect event information with its own account information and use it under its privacy policy. Remove descriptions of features that are not enabled and identify the actual analytics provider.

When we disclose information

We disclose information as needed to providers that support hosting, checkout, payments, email, course or file delivery, customer support, security, analytics, and advertising. We may also disclose information to meet legal obligations, respond to valid legal requests, protect rights and safety, or in connection with a business transaction such as a merger or sale, subject to applicable law. Advertising-related disclosures can qualify as a sale, sharing, or targeted advertising under some privacy laws, even without a cash payment.

Your choices and privacy requests

You may unsubscribe from marketing emails, manage cookies through your browser, and contact info@thesoundmanmethod.com with a privacy request. Blocking cookies may affect some site functions and does not necessarily stop every form of tracking. Depending on your location and applicable law, you may have rights to access, correct, delete, or obtain a copy of personal information, or opt out of certain advertising-related processing. We may need to verify your identity before responding. Some information may be retained for transaction, security, or legal purposes. If we deny a request and an appeal right applies, you may contact the same address to appeal.

Retention security and processing locations

We retain information for as long as reasonably needed for the purposes described here, including providing services, maintaining business and tax records, resolving disputes, and meeting legal obligations. Retention depends on the information and its purpose. We use reasonable safeguards appropriate to our services, but no transmission or storage system is completely secure. Our providers may process information in the United States and other countries where they operate.

Children and policy changes

Our services are intended for adults aged 18 and older and are not directed to children. If you believe a child has provided personal information, contact us. We may update this policy to reflect changes in our practices or legal obligations. The published effective date identifies the current version; additional notice or consent will be provided where required.

Contact

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