



Compliance is Compassion

2026 BROCHURE



HARLEY GOVERNANCE

SERVICE & PRICING GUIDE 2026

Compliance is Compassion.

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Explore our governance, compliance and regulatory support services.

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Not sure where to begin?

Contact our team for a complimentary discussion and a tailored recommendation.



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SUBSCRIPTION PACKAGES

Flexible governance support packages tailored to the needs of independent healthcare providers.

SERVICE	ESSENTIAL Ideal for smaller clinics requiring responsive governance support.	PLUS Designed for growing organisations requiring ongoing governance management.	PRO Enhanced governance support with proactive compliance oversight.	ENTERPRISE A fully outsourced governance solution with strategic and operational support.
	£850 per month	£2,000 per month	£3,000 per month	£4,500 per month
Telephone Support	✓	✓	✓	✓
Email Support	✓	✓	✓	✓
Whatsapp Support	✓	✓	✓	✓
Video-Call Support	✓	✓	✓	✓
Customised Audit Management	–	✓	✓	✓
Customised Policy Management	–	✓	✓	✓
Customised SOPs Management	–	✓	✓	✓
Risk Register Management	–	✓	✓	✓
Risk Assessment Management	–	✓	✓	✓
Complaints Management	–	–	✓	✓
Incident Management	–	–	✓	✓
Logs & Checklists Overview	–	–	✓	✓
Bi-Annual Inspections	–	–	✓	✓
Comprehensive Practising Privileges	–	–	–	✓
Quarterly Governance Meetings	–	–	–	✓
Quarterly On-Site Inspections	–	–	–	✓
PHIN Support	–	–	–	✓
Implant Registry Support (NHS BCIR)	–	–	–	✓
MONTHLY INVESTMENT	£850 per month	£2,000 per month	£3,000 per month	£4,500 per month



All packages can be tailored to meet the individual requirements of your organisation.



NOT SURE WHICH PACKAGE IS RIGHT FOR YOU?
Contact our team for a free consultation and tailored recommendation.



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INDIVIDUAL SERVICES PRICE LIST

Expert governance and compliance solutions tailored to the needs of your clinic.

1. POLICIES & DOCUMENTS

SERVICE	DESCRIPTION	PRICE (FROM)
Individual Policy Development	Bespoke policy written to suit your service, ensuring full alignment with CQC and regulatory standards.	£175 per policy
Policy Review & Update	Review and update of an existing policy to ensure it remains current, compliant and best practice.	£125 per policy
Policy Library Development	Creation of a complete suite of policies tailored to your clinic and services.	£2,500 per library
Standard Operating Procedures (SOPs)	Development of clear, practical SOPs to ensure safe, consistent and compliant clinical operations.	£150 per SOP
SOP Review & Update	Review and update of existing SOPs to ensure ongoing compliance and clinical effectiveness.	£100 per SOP
Clinical Protocols & Pathways	Development of clinical protocols and treatment pathways to support safe, high-quality patient care.	£250 per protocol
Patient Information Leaflets	Creation of clear, accurate and compliant patient information materials.	£150 per document
Consent Forms & Documentation	Bespoke consent forms and supporting documentation tailored to your treatments and services.	£125 per document
Document Control Set-Up	Set-up of a document control system to manage, store and update your documents efficiently.	£300 one-off
Document Library Creation	Creation of an organised document library with templates, forms and reference documents.	£375 one-off

All prices are inclusive of VAT.

Bespoke solutions available — contact us for a personalised quotation.

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Risk Management Services



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2. RISK MANAGEMENT

SERVICE	DESCRIPTION	PRICE (FROM)
Clinical Risk Assessment	Identification and assessment of clinical risks with practical controls and recommendations.	£175 per assessment
COSHH Assessment	Assessment of substances hazardous to health and compliance with COSHH regulations.	£500 per assessment
Environmental Risk Assessment	Assessment of environmental hazards including premises, equipment and processes.	£175 per assessment
Risk Register Assessment	Creation of a bespoke risk register tailored to your service and operating environment.	£1,250 one-off
Risk Register Review	Review of your risk register to ensure it remains current, accurate and effective.	£250 per review

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Audit & Quality Assurance Services



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3. AUDIT & QUALITY ASSURANCE

SERVICE	DESCRIPTION	PRICE (FROM)
Annual Audit Programme	Design and implementation of a tailored annual audit programme to meet CQC expectations.	£2,500 one-off
All Clinical and Non-Clinical Audits	Comprehensive clinical and non-clinical audits to assess safety, effectiveness, compliance and service quality.	£300 per audit
Audit Reporting	Clear, easy-to-read audit reports with action plans and recommendations.	£125 per report
Re-Audit	Follow-up audits to assess progress on action plans and improvements.	£175 per re-audit

All prices are inclusive of VAT.

Prices are starting from rates and may vary depending on scope and complexity.

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**PRACTISING PRIVILEGES
SERVICES**



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4. PRACTISING PRIVILEGES (PP)

SERVICE	DESCRIPTION	PRICE (FROM)
Practising Privileges Set-Up	Design and implementation of a complete PP framework including policies, processes and documentation.	£2,500 one-off
Consultant Credentialling	Verification of qualifications, registrations, experience and references to support safe practice.	£250 per consultant
Consultant Onboarding	End-to-end onboarding including documentation, compliance checks and PP application support.	£250 per consultant
Annual PP Review	Annual review of consultant compliance, performance and documentation.	£1,250 per review
Appraisal Monitoring	Tracking of appraisal requirements and ensuring timely completion and documentation.	£125 per hour
Monthly PP Management	Ongoing management of PP records, compliance and reporting.	£1,250 per month

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**COMPLAINTS, INCIDENTS
& PATIENT SAFETY SERVICES**



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5. COMPLAINTS, INCIDENTS & PATIENT SAFETY

SERVICE	DESCRIPTION	PRICE (FROM)
Complaints Management Support	End-to-end management of complaints received, ensuring timely handling and resolution.	£275 per complaint
Complaints Investigation Support	Independent investigation of complaints with evidence gathering and interview support.	£450 per investigation
Complaints Response Drafting Support	Drafting clear, professional and compliant responses in line with regulations and best practice.	£225 per response
Incident Reporting System Review	Review and optimisation of your incident reporting processes and systems.	£275 one-off
Incident Investigation Support	Investigation of clinical or non-clinical incidents to establish facts and contributing factors.	£450 per investigation
PSIRF Investigation	Patient Safety Incident Response Framework (PSIRF) investigation to identify underlying issues and support learning and improvement.	£550 per investigation

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**INFECTION PREVENTION
& CONTROL SERVICES**



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6. INFECTION PREVENTION & CONTROL (IPC)

SERVICE	DESCRIPTION	PRICE (FROM)
IPC Review	Comprehensive review of your infection prevention and control systems and practices.	£1,250 one-off
Cleaning Schedules	Development of tailored cleaning schedules for your service.	£175 per schedule
Cleaning Checklists	Creation of daily, weekly and monthly cleaning checklists.	£125 per checklist set
Sharps Safety Audit	Review of sharps management, storage, disposal and safety procedures.	£225 per audit
Waste Management Audit	Audit of waste segregation, storage, disposal and compliance.	£225 per audit
Hand Hygiene Audit	Observation and assessment of hand hygiene compliance and training.	£225 per audit
Decontamination Review	Review of decontamination processes, equipment and compliance.	£350 one-off

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**CLINICAL COMPLIANCE
& REGULATORY SERVICES**

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7. CLINICAL COMPLIANCE & REGULATORY SERVICES

SERVICE	DESCRIPTION	PRICE (FROM)
PHIN Registration & Management	Registration and ongoing management of your Practitioner Healthcare Information Network (PHIN).	£1,250 one-off
BCIR Registration & Management	Registration and ongoing management with the British Council for Implant and Reconstructive Surgery.	£1,250 one-off
Consent Process Review	Review and improvement of consent processes and documentation to ensure compliance.	£275 per review
Clinical Record Review	Review of clinical records and documentation for accuracy, completeness and compliance.	£225 per review
Information Governance Review	Review of information governance practices and data protection compliance.	£350 one-off

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**TRAINING, TEMPLATES
& RESOURCE SERVICES**



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8. CQC & REGULATORY SERVICES

SERVICE	DESCRIPTION	PRICE (FROM)
CQC Provider Registration	Preparation and submission of CQC provider registration applications.	£3,000 one-off
Additional Location Registration	Support with registering additional sites and updating CQC.	£1,500 per location
Statement of Purpose (SOP)	Creation and review of CQC-compliant Statements of Purpose.	£650 per document
Mock CQC Inspection	Comprehensive mock inspection with detailed feedback and action plan.	£3,000 per inspection

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9. CLINICAL GOVERNANCE
SERVICES

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9. CLINICAL GOVERNANCE SERVICES

SERVICE	DESCRIPTION	PRICE (FROM)
Governance Meetings	Preparation of agendas, papers, minutes and action tracking.	£175 per hour per meeting
MAC Meetings	Support with Medical Advisory Committee meetings and documentation.	£175 per hour per meeting
Governance Committee Support	Support with establishing and running governance committees and sub-committees.	£475 per committee
Governance Meetings Action Plans	Development of detailed action plans from governance meetings.	£350 per plan
MAC Meetings Action Plans	Development of detailed action plans from MAC meetings.	£350 per plan

All prices are inclusive of VAT.

Bespoke solutions available — contact us for a personalised quotation.

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10. TRAINING & CONSULTANCY SERVICES



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10. TRAINING SERVICES

SERVICE	DESCRIPTION	PRICE (FROM)
Governance Training	Bespoke governance training for you and your team aligned to best practice and CQC standards.	£450 per 2 hour session

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11. CLINIC START-UP PACKAGES



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11. CLINIC START-UP PACKAGES

SERVICE	DESCRIPTION	PRICE (FROM)
Complete Clinic Set-Up Package	End-to-end set-up of your clinic with all essential governance, policies and registrations.	£10,000 one-off
CQC Registration Package	Full support with CQC provider registration and all required documentation.	£3,000 one-off
Policy Library	Comprehensive library of essential policies and procedures tailored to your service.	£2,500 one-off

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10. TRAINING SERVICES



THANK YOU
for exploring Harley Governance

Compliance is Compassion

Trusted compliance solutions
for private healthcare providers.
Supporting safe, ethical, and
high-quality care.



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