



# Ledger.Pro

## HOA MANAGEMENT PLATFORM

### What is Ledger.Pro?

Running an HOA shouldn't mean evenings reconciling spreadsheets and chasing dues. Ledger.Pro is the all-in-one platform from Cleveland Innovation Group — dues, maintenance, violations, governance, and finance in a single dashboard.

No accountant or web developer required. Onboard in days, not months, backed by a 99.9% uptime guarantee and a signed service-level agreement.

### What can I manage with Ledger.Pro?

Our platform helps you manage every part of your community, including:

- Automated dues invoicing & daily late-fee sweeps
- QuickBooks-style financial center & one-click reports
- Maintenance work orders & vendor portal
- Violations engine with automated notices
- Governance hub: meetings, voting & signing
- 24/7 resident self-service portal
- Branded public website for every community
- Portfolio-wide reporting & analytics

### What does it replace?

One subscription replaces your accounting software, letter templates, vendor spreadsheet, website builder, and folder of scanned minutes — one system, one login, one bill.

### Is my community data secure?

Residents only ever see their own account, and board members see what their role permits. Data is encrypted, backed up continuously, and exportable at any time — your community always owns its records.

### Who is Ledger.Pro for?

Ledger.Pro is designed for HOA boards and community managers who want everything they need to run their community — a single neighborhood or a portfolio of dozens — without disconnected tools and spreadsheets.

### How does it work?

Ledger.Pro is an all-in-one approach that brings every workflow — dues, maintenance, violations, governance, and finance — together under one roof for the most efficient service.

Monthly dues are invoiced automatically, overdue accounts are chased daily, vendors manage their own work orders through a dedicated portal, and residents get 24/7 self-service access to payments, requests, documents, and news.

### What will my board notice first?

Most boards notice the quiet: fewer emails, fewer phone calls, and no more month-end scramble. Collections improve because reminders never get forgotten, and meetings get shorter because the numbers are already in front of everyone.

#### LIMITED-TIME OFFER

### 1 Month Free + \$250 Setup

(marked down from \$1,500) + Cancel Anytime

## What type of tasks can Ledger.Pro handle for me?

Our platform takes the day-to-day busywork off your board's plate, including:

- Monthly dues invoicing with automatic overdue reminders
- Daily late-fee sweeps that assess and notify without lifting a finger
- Vendor dispatch, in-progress reminders and performance tracking
- Violation notices generated from attorney-drafted templates
- Board packets, agendas, RSVPs and digital document signing
- Resident welcome emails and portal onboarding
- Bank reconciliation, budgets and one-click financial reports

## How should I prepare for onboarding?

To make the most of your onboarding, gather your resident roster, current dues schedule, vendor list, and any open violations or work orders. Also, come with a list of questions or pain points your board is experiencing. If you have a specific reporting need, it may be helpful to bring an example so our team can configure it during setup. Also, consider inviting a board member to join the kickoff call with you.

## Do residents have to learn new software?

No. Residents receive a welcome email with a single link to their portal, where they can pay dues, submit a maintenance request, reserve the clubhouse, review documents, and vote — all from a phone browser, with no app to install and nothing to configure.

## What does it cost?

Pricing scales with the size of your community, so a twelve-home association never pays for a five-hundred-unit feature set. There are no per-transaction surprises and no long-term lock-in — you can cancel at any time, and your data leaves with you.



## How long does onboarding take?

Most communities are fully onboarded within a week. Our team makes sure your dues, vendors, and resident welcome emails are configured and that your board is comfortable using the platform from day one.

## Why choose Cleveland Innovation Group?

At Cleveland Innovation Group, we offer communities the most modern management platform available. Our team uses a multidisciplinary approach — finance, operations, governance, and resident communications under one roof.

Being part of Cleveland Innovation Group also means easy access to ongoing support, training, and a signed service-level agreement. We back every promise with service credits — so your community runs smoothly, and we earn your trust every month.

## What kind of support do we get?

Support is included, not upsold. Your board reaches a real person during business hours, urgent issues are answered within two hours, and every response and resolution target is written into your service-level agreement rather than buried in a help article.

## What if we already have a manager?

Even better. Ledger.Pro makes a good manager dramatically more effective — the routine work runs itself, so their time goes toward vendors, residents, and long-range planning instead of invoices and letters. Boards keep full visibility the whole way.

## READY TO GET STARTED?

Ledger.Pro is offered by Cleveland Innovation Group to communities of every size throughout Northeast Ohio and beyond. For more information or to schedule a demo, please call **(216) 555-0142** or visit us online at [clevelandinnovationgroup.com/demo](https://clevelandinnovationgroup.com/demo).