

PRIVACY POLICY

Effective Date: August 26, 2026

Last Updated: August 26, 2026

Air Amino LLC ("Air Amino," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you provide when visiting our website, creating an account, communicating with us, or purchasing products through our website.

This Privacy Policy explains the types of information we may collect, how we use and disclose that information, the measures we take to protect it, and the choices available to you.

By accessing or using the Air Amino website, you acknowledge the practices described in this Privacy Policy.

1. Information We Collect

We may collect personal information that you voluntarily provide to us, including:

- Name
- Billing address
- Shipping address
- Email address
- Telephone number
- Account information
- Order and transaction information
- Products purchased or viewed
- Communications with customer support
- Marketing and communication preferences
- Information submitted through forms on our website

We may also automatically collect certain information when you use our website, including:

- IP address
- Browser type
- Device information
- Operating system
- Pages visited
- Referring website or source
- Date and time of visits
- Website interaction and usage information
- Cookie and similar technology information

2. Payment Information

Air Amino uses third-party payment service providers to securely process payments.

When you make a purchase, payment information may be transmitted directly to the applicable payment processor and participating financial institutions as necessary to authorize, process, secure, and complete your transaction.

Depending on the payment method and processor used, this information may include your name, billing information, payment card details, transaction amount, transaction date, and other information required to process or authenticate the transaction.

Air Amino does not intend to directly store complete payment card numbers or card security codes on its own systems when payments are processed through our third-party payment providers.

Payment processors may collect, process, retain, and disclose information in accordance with their own privacy policies, terms, legal obligations, and payment-network requirements.

3. How We Use Information

We may use personal information to:

- Process and fulfill orders
- Process payments and refunds
- Provide order confirmations and shipping notifications
- Communicate regarding orders or customer-service requests
- Maintain customer accounts
- Prevent fraudulent or unauthorized transactions
- Protect the security and integrity of our website
- Maintain business and transaction records
- Improve our website, products, and customer experience
- Analyze website traffic and performance
- Comply with applicable laws, regulations, payment-network requirements, and legal processes
- Enforce our Terms and Conditions and other policies
- Resolve disputes and respond to chargebacks
- Send marketing communications when permitted by law and consistent with your communication preferences

4. Research-Use Products

Air Amino markets designated research materials for laboratory, analytical, and research applications.

Where a product is identified as **For Research Use Only**, it is offered solely for the research purposes stated on our website and product materials and is not marketed or offered for human consumption.

Information collected in connection with an order may be used as reasonably necessary to administer our product restrictions, enforce our Terms and Conditions, prevent misuse, maintain appropriate business records, and comply with applicable legal, regulatory, payment-processing, and risk-management requirements.

5. How We Share Information

We may disclose personal information to third parties when reasonably necessary to operate our business, including:

- Payment processors and financial institutions
- Website hosting and e-commerce providers
- Shipping carriers and fulfillment providers
- Fraud prevention and security providers
- Analytics and technology providers
- Customer support providers
- Email and communications providers
- Professional advisers, including attorneys and accountants

These providers may receive information necessary to perform services on our behalf or otherwise provide their services in connection with your transaction.

We may also disclose information when reasonably necessary to:

- Comply with applicable law or legal process
- Respond to lawful government or regulatory requests
- Investigate fraud, misuse, or security incidents
- Enforce our agreements and policies
- Protect the rights, property, safety, or security of Air Amino, our customers, or others
- Complete a merger, acquisition, financing, sale, restructuring, or other business transaction

6. Stripe and Payment Processing

When Stripe is available as a payment processor on our website, Stripe may process certain personal and transaction information necessary to provide payment-processing, fraud-prevention, authentication, security, and related services.

Information processed in connection with a Stripe transaction may include contact information, billing and shipping information, payment-method information, transaction information, device information, IP address, and information relating to the purchase.

Stripe processes information according to its applicable agreements, services, and privacy practices.

Air Amino may receive transaction information from Stripe necessary to process orders, issue refunds, provide customer service, maintain transaction records, prevent fraud, and manage disputes.

7. Cookies and Similar Technologies

Our website and service providers may use cookies, pixels, tags, local storage, and similar technologies.

These technologies may be used to:

- Operate essential website functionality
- Maintain shopping-cart and session information
- Remember preferences
- Improve website performance
- Measure website traffic
- Understand how visitors interact with our website
- Detect and prevent fraud
- Support analytics and, where applicable and permitted, advertising or marketing activities

Where required by applicable law, we will obtain consent before using non-essential cookies or similar technologies.

Browser settings may allow you to reject or delete certain cookies. Disabling cookies may affect some website functionality.

8. Marketing Communications

Where permitted by law, Air Amino may send marketing or promotional communications to customers or individuals who have provided the appropriate permission.

You may unsubscribe from marketing emails by using the unsubscribe mechanism contained in the applicable message or by contacting us.

Unsubscribing from promotional communications does not prevent us from sending transactional or administrative communications relating to purchases, accounts, security, legal notices, or customer-service matters.

9. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information from unauthorized access, alteration, disclosure, loss, or misuse.

Our website uses encrypted HTTPS connections where supported, and payment transactions may be handled by payment providers that maintain security standards applicable to payment-card processing.

However, no internet transmission or electronic storage system can be guaranteed to be completely secure.

10. Data Retention

We retain personal information for as long as reasonably necessary for the purposes for which it was collected, including to:

- Fulfill transactions
- Maintain business and accounting records

- Provide customer service
- Prevent fraud
- Manage disputes and chargebacks
- Enforce agreements
- Meet legal, tax, regulatory, and compliance obligations

Retention periods may vary depending on the type of information and applicable requirements.

When information is no longer reasonably required, we may delete, anonymize, or otherwise dispose of it in accordance with applicable requirements and our data-retention practices.

11. Your Privacy Rights and Choices

Depending on where you reside, applicable law may provide certain rights concerning your personal information.

These may include the right to request:

- Access to personal information we maintain about you
- Correction of inaccurate information
- Deletion of certain personal information
- Information regarding how personal information is used or disclosed
- Withdrawal of certain consent
- Opt-out from certain marketing communications

Certain requests may be subject to exceptions permitted or required by law, including requirements to maintain transaction, tax, fraud-prevention, dispute, compliance, or other legally required records.

We may take reasonable steps to verify your identity before processing a privacy request.

12. Children's Privacy

Our website and products are not directed to children.

We do not knowingly solicit or collect personal information from children in violation of applicable law. If we become aware that personal information from a child has been collected improperly, we will take appropriate steps to address the information.

13. Third-Party Websites and Services

Our website may contain links to third-party websites, platforms, or services.

Air Amino is not responsible for the privacy practices, content, or security practices of independent third parties. We encourage users to review the privacy policies of any third-party websites or services they use.

14. Business Transfers

If Air Amino undergoes a merger, acquisition, restructuring, financing, sale of assets, bankruptcy, or similar corporate transaction, personal information may be disclosed or transferred as part of that transaction, subject to applicable law.

15. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes to our business, technology, legal requirements, service providers, or privacy practices.

The revised policy will be posted on this website with an updated "Last Updated" date.

We encourage visitors to review this Privacy Policy periodically.

16. Contact Us

Questions, concerns, or requests regarding this Privacy Policy or our handling of personal information may be directed to:

Air Amino LLC

Email: support@airamino.com

Website: airamino.com

United States