WEBSITE TERMS AND CONDITIONS

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BUSINESS DETAILS

Business Field	Details
Entity	Kathgar Trading Pty Ltd trading as Lubrisync
ABN	84 675 813 199
Website	www.lubrisync.com.au
Address	Unit 10, 22 Global Road, Neerabup WA 6031, Australia
Contact	info@lubrisync.com.au

WHAT THESE TERMS COVER

These terms govern access to and use of the Lubrisync website. They do not replace a quotation, purchase order, credit agreement, BDU agreement, service agreement or other specific contract that Lubrisync and a customer may enter into.

1. ACCEPTANCE OF THESE TERMS

By accessing or using www.lubrisync.com.au, you agree to these Website Terms and Conditions. If you do not agree, do not use the website. If you use the website on behalf of a business or other organisation, you represent that you are authorised to do so.

2. ABOUT LUBRISYNC

The website is operated by Kathgar Trading Pty Ltd (ABN 84 675 813 199) trading as Lubrisync. Lubrisync supplies lubricants and related products and is developing services that include Bulk Dispensing Units (BDUs), replenishment, technical support and digital fluid-management tools.

3. WEBSITE INFORMATION IS GENERAL

Website content is provided for general business and product information. It is not a substitute for a current Technical Data Sheet (TDS), Safety Data Sheet (SDS), product label, equipment manufacturer requirement, written quotation, site assessment or specific technical advice for your application.

Lubricant selection can depend on equipment design, OEM requirements, operating conditions, viscosity grade, compatibility, contamination, service interval and other factors. Do not select, mix, store, handle or use a lubricant solely on the basis of general website content where a current technical or safety document is required.

4. PRODUCT DESCRIPTIONS, SPECIFICATIONS AND AVAILABILITY

We take reasonable care to keep product and service information useful and current. However, product ranges, pack sizes, specifications, images, descriptions, availability, technical data and service features may change. Images may be illustrative. Website information does not guarantee that a particular product or service is available, suitable or approved for a particular use.

Where there is a conflict, the applicable current Lubrisync quotation or order document and the current manufacturer/supplier TDS, SDS, label or written technical confirmation take priority over general website content.

5. QUOTATIONS, ORDERS AND SUPPLY CONTRACTS

Unless expressly stated otherwise, website content is an invitation to make an enquiry and is not a binding offer by Lubrisync to supply goods or services. A request submitted through the website does not create a supply contract by itself.

A purchase or service arrangement becomes binding only in accordance with the specific quotation, order acceptance, purchase order, account terms, BDU agreement or other contract that applies to that transaction. Prices, freight, taxes, credit terms, minimum quantities, lead times and availability may be confirmed separately.

6. AUSTRALIAN CONSUMER LAW

Nothing in these terms excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law or other applicable law. Where the Australian Consumer Law applies, those statutory rights continue to apply despite any other provision of these terms.

7. BDU AND LUBRISYNC IQ INFORMATION

Website descriptions of BDUs, monitoring, alerts, usage history, app features, replenishment or other fluid-management functionality are general descriptions only. The actual configuration, capacity, equipment, connectivity, monitoring functions, service frequency, meter arrangements, customer responsibilities and commercial terms for a site must be confirmed in the applicable proposal or agreement.

Do not rely on website marketing language as a guarantee that a site will never experience a stockout, equipment fault, network interruption, spill, contamination event or other operational issue.

8. SAFETY, ENVIRONMENTAL AND COMPLIANCE INFORMATION

Lubricants and related chemicals must be handled, stored, transported and disposed of in accordance with the current SDS, label instructions, site procedures and applicable law. Classification can differ by product. A statement that one product is not classified as dangerous goods does not establish the classification of another product and does not remove workplace, environmental or spill-control obligations.

If you require information for a safety, dangerous-goods, environmental, regulatory or technical decision, request the current controlled document from Lubrisync rather than relying on a website summary.

9. INTELLECTUAL PROPERTY

Unless otherwise stated, website text, page design, Lubrisync branding, graphics, photographs, documents and other original content are owned by or licensed to Lubrisync and are protected by intellectual property laws. You may view and print reasonable extracts for your own legitimate business evaluation or use, but you must not reproduce, modify, publish, sell, scrape, distribute or commercially exploit website content without permission or another lawful basis.

Third-party trade marks and product branding, including Q8 Oils branding, remain the property of their respective owners. Their appearance on the Lubrisync website does not transfer ownership to Lubrisync or to website users.

10. ACCEPTABLE USE

You must not use the website in a way that is unlawful, fraudulent, misleading, harmful, abusive or disruptive. In particular, you must not:

- attempt to gain unauthorised access to the website, accounts, servers or connected systems;
- introduce malware, malicious code or automated traffic intended to impair the website;
- use the website to infringe another person's rights or breach confidentiality;
- misrepresent your identity or authority when submitting an enquiry; or
- systematically scrape, copy or extract website content for commercial reuse without permission.

11. THIRD-PARTY LINKS AND SERVICES

The website may link to third-party websites, documents, platforms or services for convenience. Lubrisync does not control those third parties and is not responsible for their content, availability, security, privacy practices or terms. A link does not necessarily mean Lubrisync endorses every statement on the linked site.

12. WEBSITE AVAILABILITY AND SECURITY

We aim to keep the website reasonably available and secure, but we do not guarantee uninterrupted, error-free or vulnerability-free operation. We may suspend, restrict, update or withdraw website content or functionality for maintenance, security, operational or commercial reasons.

13. LIABILITY

To the maximum extent permitted by law, Lubrisync is not liable for loss arising solely from reliance on general website information where the loss could reasonably have been avoided by obtaining the current product documentation, a written quotation, a site-specific assessment or appropriate professional/technical advice.

To the extent permitted by law, Lubrisync excludes liability for indirect, incidental or consequential loss arising from website access or unavailability. This clause does not exclude or limit liability that cannot lawfully be excluded or limited, including rights and remedies under the Australian Consumer Law where applicable.

14. PRIVACY

Our handling of personal information is described in the Lubrisync Website Privacy Policy. By submitting information through the website, you acknowledge that it will be handled in accordance with that policy and any specific collection notice provided at the point of collection.

15. CHANGES TO THE WEBSITE AND THESE TERMS

We may change the website and these terms from time to time. Updated terms take effect when published unless a later date is stated. Changes to these website terms do not automatically vary a separate signed contract or accepted quotation unless that contract allows the change.

16. GOVERNING LAW

These terms are governed by the laws of Western Australia and applicable Commonwealth laws of Australia. Subject to any rights that cannot be excluded, the parties submit to the courts and tribunals having jurisdiction in Western Australia.

17. CONTACT

Contact Field	Details
Business	Kathgar Trading Pty Ltd trading as Lubrisync
ABN	84 675 813 199
Email	info@lubrisync.com.au
Address	Unit 10, 22 Global Road, Neerabup WA 6031, Australia
Website	www.lubrisync.com.au

IMPORTANT

These are website terms, not Lubrisync's full customer trading terms. Before online checkout, account credit, BDU placements or Lubrisync IQ subscriptions are launched, the transaction-specific terms should be reviewed and, where appropriate, separately documented.

REVISION HISTORY

Revision	Date	Description of Change	Approved By
1.0	25/08/2026	Initial controlled issue.	Keegan Marais