QUALITY, HEALTH, SAFETY & ENVIRONMENTAL POLICY

OUR COMMITMENT

Lubrisync is committed to delivering reliable lubricant products and services while protecting product quality, the health and safety of people, and the environment. We will manage our activities through clear responsibilities, controlled processes, competent people, effective communication and continual improvement.

QUALITY

- Maintain product identity, specification, traceability and accurate records from receipt through supply.
- Prevent cross-contamination, misidentification, unauthorised substitution and release of non-conforming product.
- Use approved suppliers, controlled product information and suitable measurement, inspection and service processes.
- Investigate customer complaints, quality concerns and non-conformances and take corrective action where required.

HEALTH & SAFETY

- Provide and maintain a safe working environment, plant, equipment and systems of work so far as reasonably practicable.
- Identify hazards and eliminate or minimise risks associated with forklifts, vehicles, racking, manual handling, lubricants and customer-site activities.
- Provide appropriate information, instruction, training, supervision and PPE, and maintain emergency and first-aid arrangements.
- Consult with workers and encourage immediate reporting of hazards, incidents, near misses and unsafe conditions.

ENVIRONMENT

- Prevent lubricants, chemicals and contaminated waste from entering drains, soil, stormwater, neighbouring property or public areas.
- Use suitable bunding, spill kits, drain protection, waste controls and emergency response arrangements.
- Reduce avoidable waste and packaging where practical, including through responsible bulk dispensing and refill systems.
- Manage environmental incidents promptly and comply with applicable environmental requirements.

CONTINUAL IMPROVEMENT

- Comply with applicable legal, regulatory, customer and other requirements relevant to our operations.
- Review incidents, complaints, audit findings, operational performance and worker feedback to identify improvement opportunities.
- Maintain controlled policies, procedures, records and training appropriate to the scale and risk of the business.
- Review this policy and the QHSE management system as operations, products, sites and regulatory obligations change.

RESPONSIBILITIES & REPORTING

- **Management**: provide resources, define responsibilities, maintain suitable controls and review QHSE performance.
- **Workers**: take reasonable care of their own health and safety and that of others, follow procedures and instructions, protect product quality and the environment, and use equipment only when trained, competent and authorised.
- **Everyone**: report hazards, spills, damaged equipment, product concerns, incidents, near misses and environmental issues promptly. Stop working and seek guidance where a task cannot be completed safely or correctly.

Approved By: Keegan Marais

