PrePark
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International Host Terms

International (Non-UK) Policy Framework

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Document version	0.9
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Scope	Hosts listing parking spaces in enabled non-UK markets.
Status	Draft – not effective until market activation

Commercial principle

> Under the current PrePark model, Hosts set the parking price and retain 100% of that listed parking price. The Customer pays the PrePark Service Fee separately. Market-specific tax, refunds, chargebacks or legally required adjustments may still affect actual payout amounts.

1. Scope and relationship

These Host Terms apply to Hosts offering parking in enabled non-UK markets. The applicable market is determined by the parking-space location.

Hosts are independent providers of parking space and are not employees, agents or representatives of PrePark merely by using the platform.

2. Authority to list

The Host must own the parking space or have all necessary authority, consents and permissions to offer it for paid parking.

The Host must not list a space where doing so breaches a lease, tenancy, mortgage condition, homeowners/management rule, planning requirement, permit condition, local restriction, insurance term or other binding obligation.

PrePark may request evidence of authority and suspend a listing while a dispute is investigated.

3. Host identity and status

Hosts must provide accurate identity, address, contact and payment information and complete Stripe Connect verification.

Where required in the EU/EEA or another market, a Host must declare whether it acts as a private individual or as a trader/business and provide additional trader verification information.

A Host must promptly update its status if it begins acting in a professional/commercial capacity.

4. Listing standards

Listings must accurately describe the location, access, dimensions, restrictions, availability, permit requirements and any material risk or limitation.

Hosts must disclose known road restrictions, event-day access controls, gates, permits, height/vehicle limits and any condition likely to prevent normal access.

Photographs must relate to the actual parking space and must not mislead Customers or infringe third-party rights.

5. Pricing and Host earnings

The Host sets the parking price in the currency enabled for the market. The Host must not advertise one price and demand a different amount outside PrePark.

Under the current commercial model, PrePark does not deduct a Host commission from the listed parking price. The Customer pays PrePark's Service Fee separately.

Hosts must not ask Customers to pay outside the platform to avoid fees, reporting, chargebacks or platform protections.

6. Stripe Connect and payouts

A Host cannot accept a paid booking until PrePark confirms a valid Stripe connected account and required payment/payout capabilities, including charges_enabled and payouts_enabled where applicable.

Payout timing, verification, reserves, bank settlement and currency conversion are subject to Stripe's terms and the connected account's country.

A failed or restricted payout does not entitle a Host to collect a second payment directly from the Customer.

7. Booking acceptance and availability

Hosts must maintain accurate availability and should only accept bookings they can honour.

Once a booking is confirmed, the Host must keep the booked space available for the agreed date/time and provide any necessary access instructions in good time.

Hosts must not deliberately double-book a space.

8. Host cancellations and failed access

Host cancellations should be exceptional. If the Host cancels or fails to provide usable access, the Customer may receive a full refund, including the PrePark Service Fee, subject to the applicable market policy.

PrePark may reverse or recover the Host parking amount through Stripe where a refund is due.

Repeated Host cancellations, inaccessible spaces or misleading listings may result in reduced visibility, suspension or removal.

9. Safety, neighbours and public access

The Host should provide instructions that allow the Customer to identify the designated space without obstructing neighbours, pavements or public access.

The Host must not encourage unlawful parking or require a Customer to block a pavement, dropped kerb, emergency route or third-party property without authority.

Reports from neighbours or the public may be reviewed and may result in evidence requests or temporary listing restrictions.

10. Local laws, permits and taxes

The Host is responsible for understanding and complying with local laws that apply to offering the parking space, including planning, property, licensing, tax and insurance requirements.

Where PrePark is required to collect or report Host tax information, the Host must provide accurate information by the requested deadline.

PrePark may prevent further bookings where legally required information is missing or cannot be verified.

11. EU/EEA marketplace and tax reporting

For EU/EEA markets, additional trader-verification, marketplace transparency and tax-reporting obligations may apply. The EU/EEA Addendum forms part of these Host Terms for those markets.

PrePark may collect identification, tax identification numbers, property details, payment-account information and earnings/transaction information where required by law.

12. Reviews, communications and conduct

Hosts must communicate professionally and must not harass, discriminate against or threaten Customers or members of the public.

Hosts must not manipulate reviews, create fake bookings or use another account to evade enforcement.

13. Damage, insurance and disputes

Hosts should maintain insurance appropriate to their property and activity where required or reasonably prudent.

PrePark does not guarantee recovery for damage to a Host's property and may require evidence before assisting with a dispute.

Where a payment dispute or chargeback relates to the Host's service, the Host must reasonably cooperate with evidence requests.

14. Suspension and termination

PrePark may suspend a listing or Host account for safety concerns, fraudulent activity, repeated cancellations, legal disputes, failed verification, prohibited conduct or non-compliance with tax/reporting obligations.

Where required by law, PrePark will provide reasons and appropriate review/appeal information.

15. Changes and market addenda

Country-specific addenda may add to or override these terms. A Host must accept the applicable addendum before listing or continuing to receive bookings in that market.

Questions about Host requirements may be sent to info@prepark.co.uk.

Reference framework

The following official materials informed this draft. They are reference points, not a substitute for local advice:

- Stripe – Destination charges and marketplace funds flow
- Stripe – Cross-border payouts
- European Commission – Standard Contractual Clauses for international data transfers
- EUR-Lex – Digital Services Act, including Article 30 trader traceability
- European Commission – DAC7 reporting rules for digital platforms