



EU / EEA Market Addendum

International (Non-UK) Policy Framework

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Scope	EU/EEA parking spaces and EU/EEA marketplace operations, subject to country-specific review.
Status	Draft – not effective until market activation

Scope

This addendum is drafted for EU/EEA markets and should be reviewed against the law and regulator guidance of the specific country before that market moves to Ready/Live. Ireland is an EU member state and should use the EU/EEA addendum plus any Ireland-specific schedule.

1. Priority and mandatory rights

This Addendum supplements the Global Marketplace Terms and Global Host Terms. If there is a conflict, this Addendum and mandatory EU/national law prevail for the relevant booking.

Nothing in PrePark's terms removes consumer rights that cannot lawfully be waived.

2. Marketplace transparency before booking

Before a consumer is bound, PrePark should clearly state the Host parking price, PrePark Service Fee, applicable taxes where required, total price, cancellation terms, identity/status of the contracting Host where required, and how responsibilities are allocated between PrePark and the Host.

Where required by EU consumer law, PrePark should disclose whether the Host is a trader or a non-trader/private individual and explain the resulting impact on consumer rights.

PrePark should make general information about the main parameters that determine search-result ranking directly and easily accessible from the offers/search interface where Article 6a of the Consumer Rights Directive applies.

3. Trader traceability and DSA controls

Where the Digital Services Act trader-traceability rules apply, PrePark should obtain and make reasonable efforts to assess required trader information before allowing a trader to offer services to EU consumers. This may include name/contact details, identity evidence, payment-account details, trade-register details where applicable and required self-certifications.

PrePark should provide a mechanism for notices about unlawful listings/content and document moderation decisions, complaints and appeals to the extent required by the DSA and local law.

Private/non-trader Hosts should not be falsely presented as professional traders; equally, commercial Hosts must not misrepresent themselves as private individuals.

4. Cancellation and statutory withdrawal rights

PrePark's market cancellation schedule applies only to the extent permitted by mandatory consumer law.

Before activating an EU market, legal review must determine whether and how statutory withdrawal rights apply to the particular parking service and whether any exception, early-performance request, waiver or acknowledgement is valid in that country.

Where a mandatory withdrawal/cancellation right applies, the statutory right overrides any shorter platform rule.

5. Price presentation and fees

Mandatory fees must be presented transparently before purchase. The Customer should see the total payable, not discover an unavoidable PrePark fee only after committing to the booking.

The Service Fee should be described as a PrePark Service Fee, not as a card surcharge, unless a market-specific legal review expressly approves different wording.

6. Privacy and international transfers

Where GDPR applies, PrePark must provide the required controller information, lawful bases, purposes, recipients, retention information and data-subject rights.

Restricted transfers outside the EEA should use an appropriate lawful transfer mechanism, including Standard Contractual Clauses where suitable, and supplementary measures where required.

7. DAC7 and Host tax information

EU DAC7 can apply to non-EU platform operators that facilitate relevant activity in the Union, including rental of immovable property. EU guidance expressly treats parking lots within the scope of immovable-property rental reporting.

Before the first EU Host receives a live booking, PrePark should confirm whether it must register as a non-Union platform operator in an EU Member State and implement seller due-diligence and annual reporting.

The platform should be capable of collecting Host identity, address, tax identification, property address and transaction/consideration information needed for applicable reporting.

8. VAT and other taxes

VAT and local tax treatment may differ between PrePark's Service Fee and the Host's parking supply. Market activation must confirm the tax treatment, invoicing disclosures and any marketplace/deemed-supplier rules that apply.

The platform should not assume that the UK tax treatment of the Service Fee applies in an EU market.

9. Language and local law

Member States may impose language and additional consumer-information requirements. The market activation checklist should record the required customer-facing language(s), regulator notices and any local parking/municipal rules.

If PrePark provides translated terms, the market configuration should identify which version controls where local law permits.

10. Complaints and redress

PrePark should provide an accessible complaints route and any mandatory ADR information applicable to the country. Do not refer users to the former EU Online Dispute Resolution platform unless a current legal requirement specifically directs otherwise.

Content/account moderation complaints should be handled separately where DSA procedures apply.

Reference framework

The following official materials informed this draft. They are reference points, not a substitute for local advice:

- [EUR-Lex – Digital Services Act, including Article 30 trader traceability](#)
- [EUR-Lex – Consumer Rights Directive, Article 6a online marketplace information](#)
- [European Commission – DAC7 reporting rules for digital platforms](#)
- [European Commission – Standard Contractual Clauses for international data transfers](#)