International Privacy Notice

International (Non-UK) Policy Framework

Version 0.9 • Drafted 16 September 2026

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Document version	0.9
Draft date	16 September 2026
Scope	Personal data processed in enabled non-UK markets; supplemented by local privacy addenda.
Status	Draft – not effective until market activation

1. Scope

This International Privacy Notice explains how PrePark processes personal information in enabled non-UK markets. It supplements any UK-only privacy notice and any country-specific privacy addendum.

Where local law requires additional disclosures, the market addendum prevails.

2. Information we collect

Account and identity data: name, contact details, login/account identifiers, age/eligibility confirmations and verification data.

Host and listing data: parking-space address, property/listing information, trader/private status, identity verification, bank/payout status and tax information where required.

Booking and vehicle data: booking references, dates/times, parking location, vehicle registration, access instructions, cancellations and customer/Host communications.

Payment data: Stripe customer/payment identifiers, connected account identifiers, payment status, amounts, refunds, transfer/reversal references and limited payment metadata. PrePark should not store full card numbers.

Safety/reporting data: reports from Customers, Hosts or members of the public, photographs, incident descriptions, vehicle registrations, location/time and investigation notes.

Technical data: IP address, device/browser information, logs, authentication/security events and cookies/analytics where enabled.

Event/search data: searched venues/events, approximate location where the user permits it, preferences and search/filter activity.

3. Why we use information

To create and administer accounts; process booking requests; confirm payments; route Host payouts; send transactional communications; provide support; prevent fraud and misuse; investigate safety complaints; resolve disputes; comply with tax/reporting obligations; improve the platform; and meet legal/regulatory requirements.

Where GDPR or similar law applies, processing may rely on contract, legal obligation, legitimate interests, consent or another lawful basis appropriate to the purpose.

4. Stripe and payments

PrePark uses Stripe for payment processing and Stripe Connect for Host onboarding/payouts. Stripe may process identity, bank, payment, fraud and compliance information under its own terms and privacy notices.

PrePark may receive account capability/status information such as connected account IDs, charges_enabled, payouts_enabled and payment/refund/transfer identifiers.

5. Sharing and recipients

Information may be shared with payment providers, hosting/application providers, email/SMS providers, mapping/location providers, analytics providers, professional advisers, insurers and authorities where necessary and lawful.

Customers and Hosts receive only the information reasonably needed to perform the booking. PrePark does not disclose a public reporter's contact details to another user unless necessary, lawful and proportionate.

PrePark does not sell personal information for money. If future advertising or data-sharing practices trigger a statutory "sale" or "sharing" definition, the relevant market notice and opt-out controls must be updated before activation.

6. International transfers

Because PrePark is operated from the UK and may use international service providers, personal information may be processed outside the country where it was collected.

For EU/EEA transfers to countries without an adequacy decision, PrePark should use an appropriate transfer mechanism, such as the European Commission Standard Contractual Clauses, together with any required supplementary measures and transfer assessment.

For UK-restricted transfers, PrePark should use a UK-compliant transfer mechanism where required.

7. Retention

PrePark retains personal information only for as long as reasonably necessary for the purpose collected, including booking performance, customer support, safety, fraud prevention, tax/accounting, dispute/chargeback and legal limitation periods.

Retention periods should be configured by data category and market. Safety evidence and public-report photographs should not be kept indefinitely merely because they were uploaded.

8. Security

PrePark uses role-based access controls, account authentication, platform logging and payment-tokenisation through Stripe. Access to public-report evidence and sensitive Host verification information should be limited to authorised roles.

No internet service is completely secure. Users should protect passwords and report suspected account compromise promptly.

9. Your rights

Depending on location and applicable law, individuals may have rights to access, correct, delete, restrict or object to processing, obtain a portable copy, withdraw consent, opt out of certain sharing or targeted advertising, or appeal certain privacy decisions.

Requests may be sent to the contact method published for the relevant market. PrePark may verify identity before fulfilling a request.

10. EU/EEA rights and complaints

Where the GDPR applies, individuals may complain to the competent data-protection supervisory authority and may have additional rights under Articles 15–22 GDPR.

If PrePark is required to appoint an EU representative or Data Protection Officer for a particular operation, the published market notice must identify them.

11. United States privacy

US privacy rights vary by state and may apply only if statutory thresholds are met. The US Addendum describes the framework PrePark should use where a state privacy law applies.

If California law applies, notices should explain categories/purposes of collection and applicable rights, including any opt-out or limitation rights triggered by PrePark's actual data practices.

12. Children

PrePark is intended for adults aged 18 and over. The service is not designed for children to create Host or Customer accounts.

13. Changes and contact

Material privacy changes will be published with an updated effective date and, where required, brought to users' attention.

Privacy enquiries: info@prepark.co.uk. Market-specific privacy contact or representative details will be published where required.

Suggested retention schedule for configuration

Data category	Purpose	Draft approach
Booking/payment records	Contract, accounting, dispute and legal claims	Set per market; commonly several years
Public parking reports and photos	Safety, complaint investigation, legal claims	Review after closure; delete/anonymise when no longer necessary
Host tax/reporting data	Tax/reporting legal obligations	Retain for statutory reporting/record-keeping period
Security logs	Fraud/security	Short-to-medium operational period unless incident requires longer
Marketing preferences	Consent/opt-out management	Until withdrawn plus suppression record where necessary

Reference framework

The following official materials informed this draft. They are reference points, not a substitute for local advice:

- European Commission – Standard Contractual Clauses for international data transfers
- California Privacy Protection Agency – CCPA FAQs