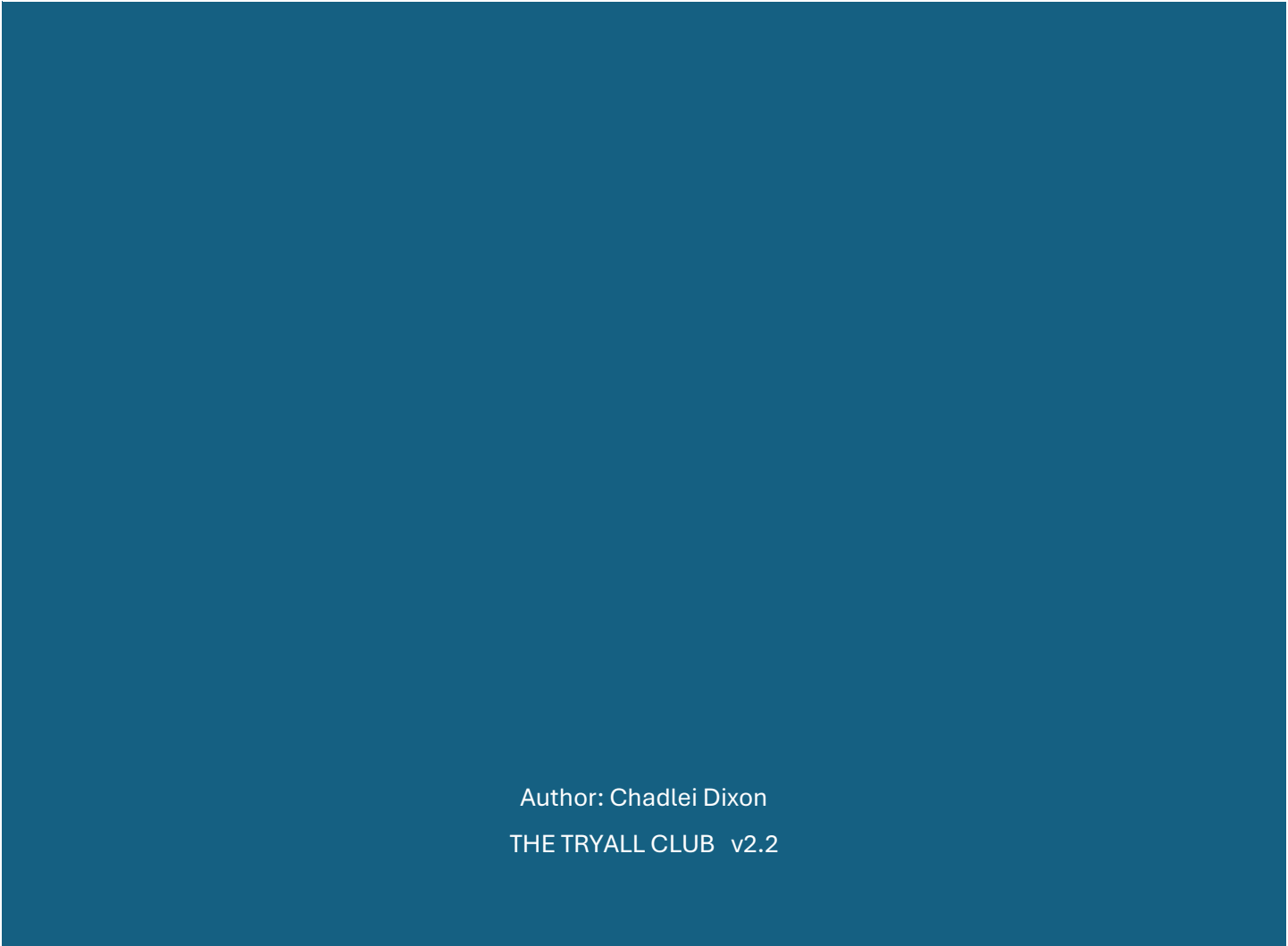




HOW TO ACCESS OUR WIFI



Author: Chadlei Dixon
THE TRYALL CLUB v2.2

Standard Operating Procedure (SOP)

Connecting to Tryall Club Guest Wi-Fi

Purpose:

To guide users through connecting to the Tryall Club guest Wi-Fi network using the captive portal login page.

Applies To:

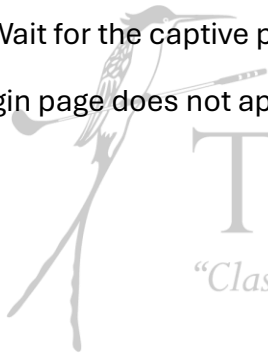
Guests or authorized visitors connecting via mobile devices.

Procedure

Step 1: Connect to the Wi-Fi Network

1. Open your device's **Wi-Fi Settings**.
2. Select the **Tryall Club Wi-Fi network**.
3. Wait for the captive portal login page to open automatically.

If the login page does not appear automatically, open your web browser and navigate to any website.



THE TRYALL CLUB
"Classically Jamaican, Exclusively Private, Naturally Beautiful"

Step 2: Complete the Login Form

When the “Connect to our WiFi” page appears, enter the required information:

- **Email Address**
- **First Name**
- **Last Name**
- **Phone Number**
- **Address (optional)**

Example shown:

- Email: cdixon@tryallclub.com
- First Name: Chadlei
- Last Name: Dixon
- Phone: (876) 884-6502
- Address: 33 McCatty Street, Montego Bay, St. James



8:57 LTE 78%

app.spotipo.com
Tryall Golf Club

< > **Captive Wi-Fi** X



Connect to our WiFi

Please enter below details

Email*

First Name*

Last name*

 +1 Phone number*

Address (optional)

Sign In

By logging in, you agree to our Terms and Conditions and Privacy Policy

8:58

LTE

78

app.spotipo.com

Tryall Golf Club

<

>

Captive Wi-Fi

×

THE TRYALL CLUB

Connect to our WiFi

Please enter below details

cdixon@tryallclub.com

Chadlei

Dixon

 +1 ▾

(876) 884-6502

33McCatty Street, Montego Bay, St. Jarr

Sign In

By logging in, you agree to our Terms and
Conditions and Privacy Policy

Step 3: Sign In

1. Review the entered details.
2. Tap the blue **Sign In** button.



8:58 LTE 78

app.spotipo.com
Tryall Golf Club

< > Captive Wi-Fi X

 THE TRYALL CLUB

Connect to our WiFi

Please enter below details

cdixon@tryallclub.com

Chadlei

Dixon

 +1 (876) 884-6502

33McCatty Street, Montego Bay, St. Jarr

Sign In

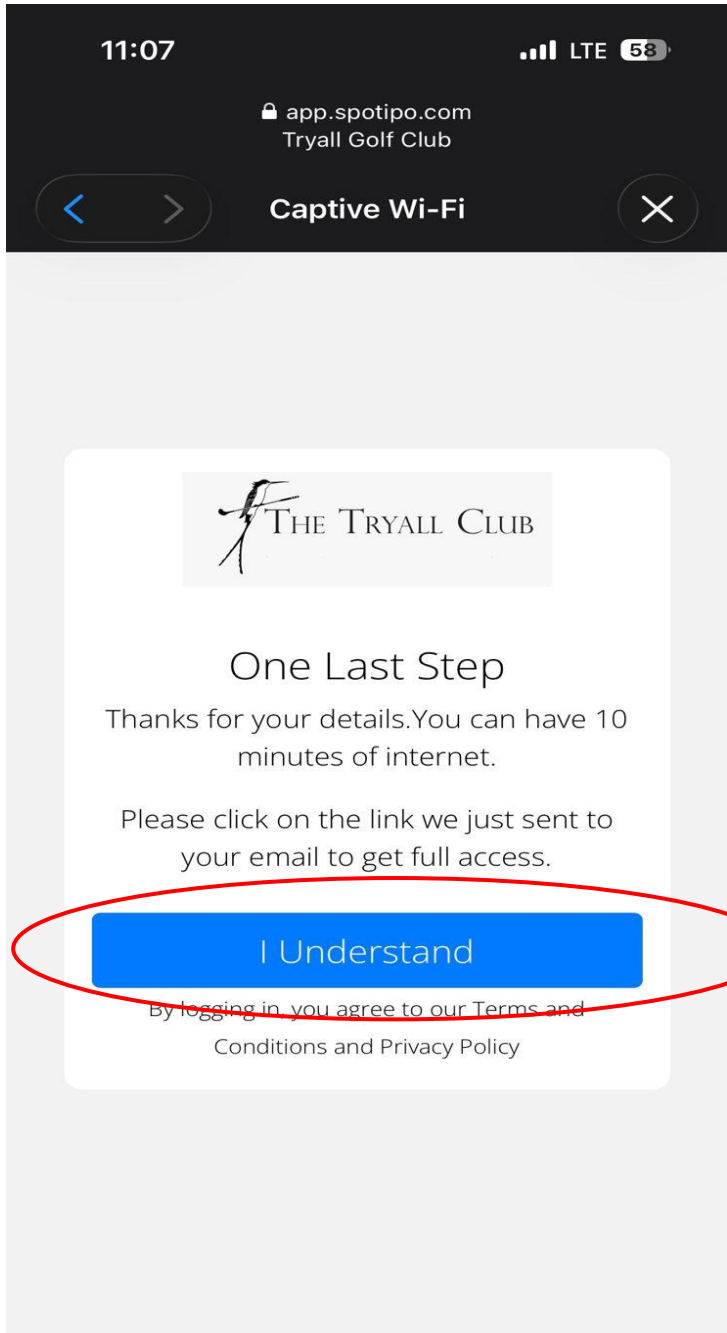
By logging in, you agree to our Terms and Conditions and Privacy Policy

Step 4: Temporary Access Notification

Once processing is complete, a message will appear stating that:

- Temporary internet access (10 minutes) has been granted.
- Full access requires email verification.

1. Read the notification.
2. Tap I Understand to continue.

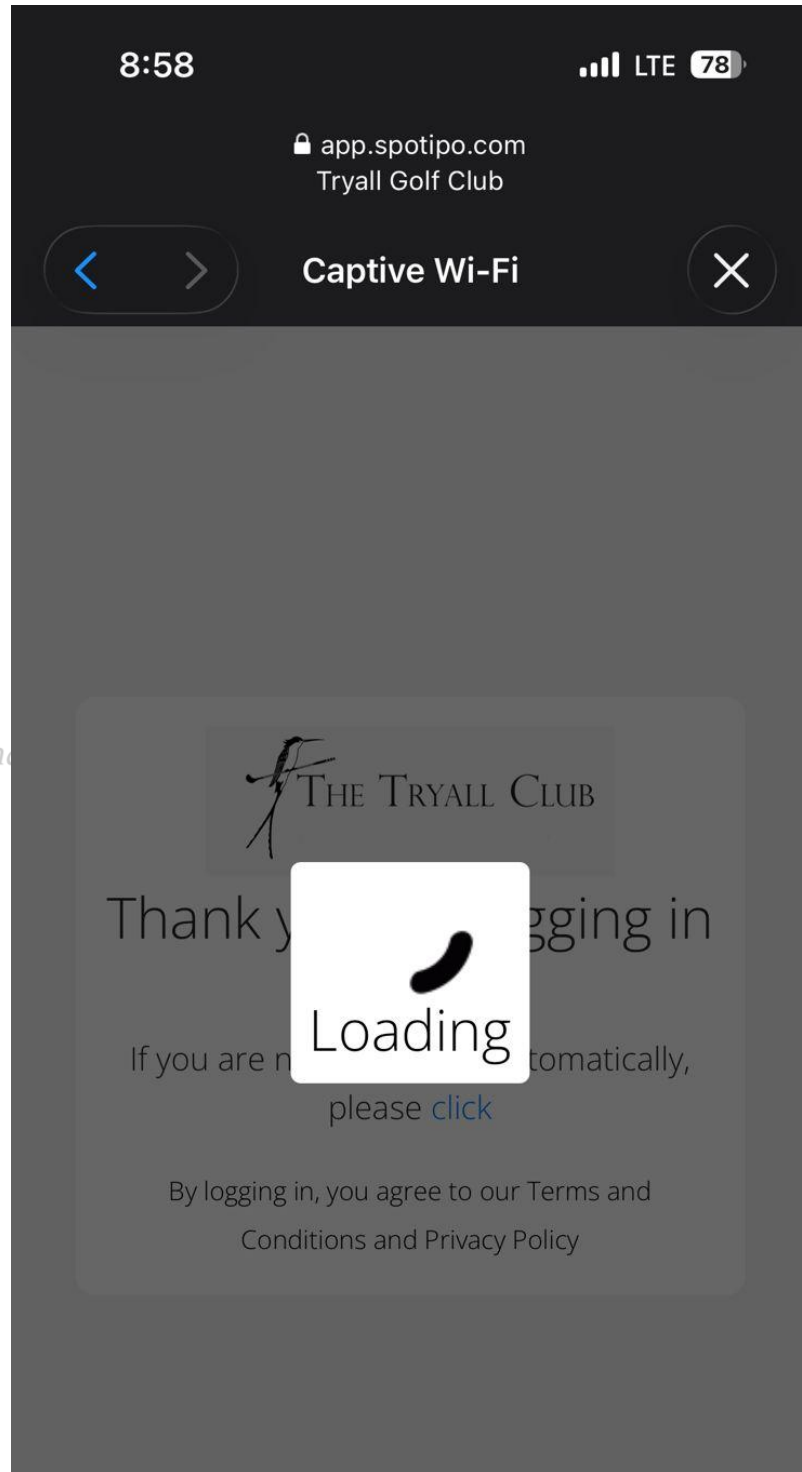


YALL CLUB
usively Private, Naturally Beautiful

Step 5: Wait for Authentication

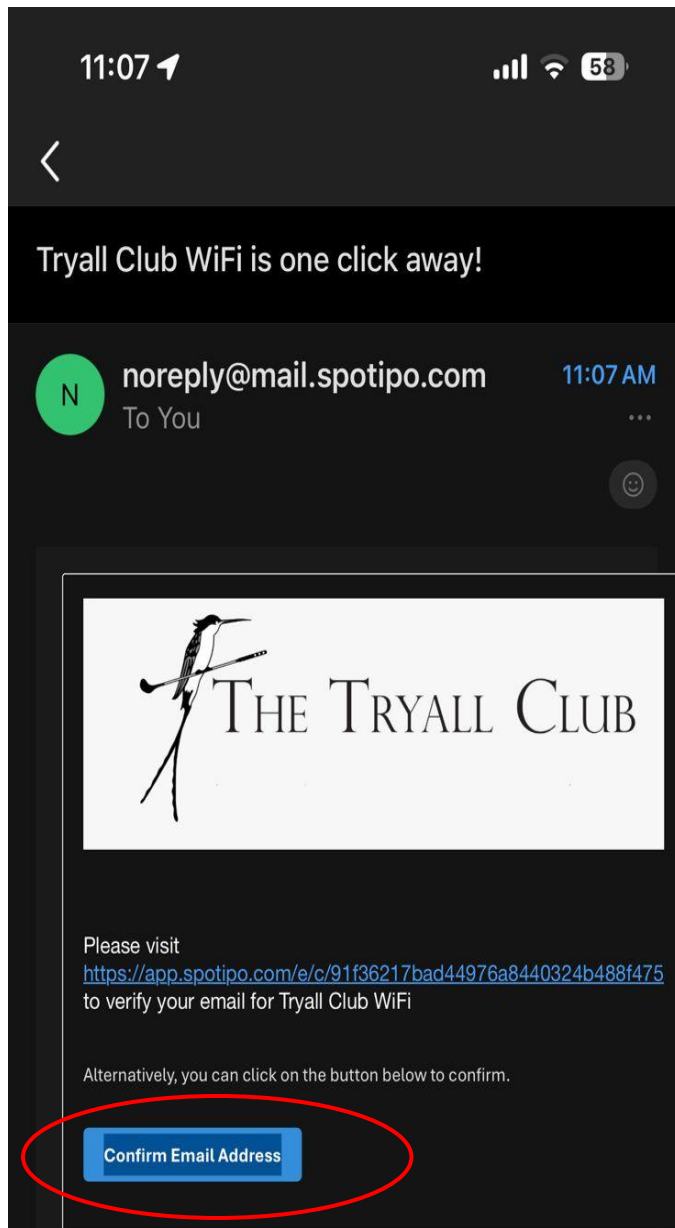
After selecting **I Understand**:

- A **Loading** screen will appear.
- Please wait while the system authenticates your connection.



Step 6: Verify Email Address

1. Open the inbox for the email address entered during registration.
2. Locate the email from **Tryall Club WiFi / noreply@mail.spotipo.com**.
3. Open the email.
4. Tap **Confirm Email Address**.

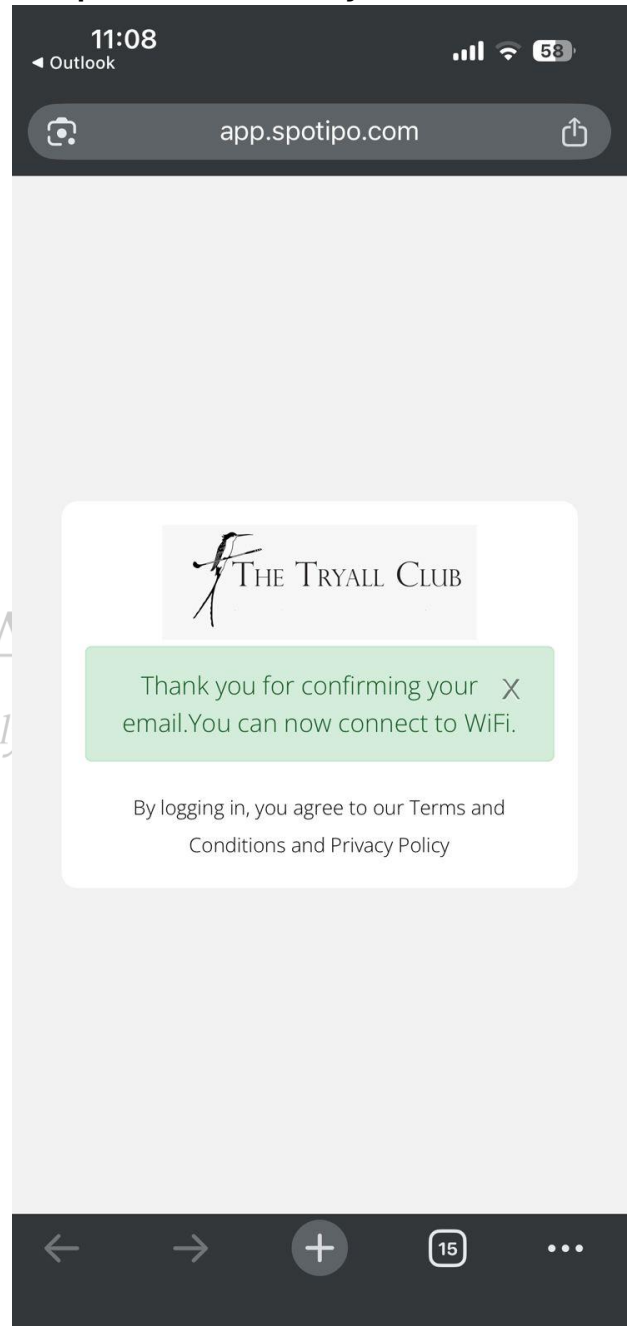


Step 7: Confirmation of Verification

After selecting **Confirm Email Address**, a confirmation page will display:

“Thank you for confirming your email. You can now connect to WiFi.”

This confirms that verification has been completed successfully



Step 8: Access Confirmation

Once authentication is complete:

- Internet access should connect automatically.
- You may see promotional content or the Tryall Club welcome page.



Troubleshooting

If the login page keeps reappearing:

1. Close the captive portal window.
 2. Disconnect from the Wi-Fi network.
 3. Reconnect and try again.
-

If the loading screen gets stuck:

1. Wait 30–60 seconds.
 2. Tap the “click” link shown on the loading page if available.
 3. Restart Wi-Fi on your device and retry.
-

If the verification email is not received:

1. Check your Spam/Junk folder.
 2. Confirm that the email address entered was correct.
 3. Repeat the login process if necessary.
-

If the portal does not open:

1. Open Safari/Chrome manually.
2. Visit a non-HTTPS website such as:

<http://neverssl.com>

This should force the captive portal to appear.

Alternatively, you can reach out to Guest Services at extension 5014