

ESTIMATES

All estimates given are valid for 30 days unless extended in writing.

PURCHASE ORDERS

All purchase orders must be submitted in writing via Fax, Mail or Email. No verbal orders can be accepted. Purchase orders must be on a company letterhead and bear a signature of the purchasing agent. If a certain ship date is required, please note this on the order. We will make every effort to fulfill your order on time. Customer is responsible to verify that the order confirmation matches the original PO. Any discrepancies after are the responsibility of the customer.

TERMS

Orders will not be shipped until accounts are current. Any order held by our factory over 30 days will be invoiced and must be paid. Customer is liable for any costs incurred in the event that their account is placed for collections.

CANCELLATIONS

Once an order is confirmed, no cancellation will be accepted without written approval.

RETURNS

No merchandise may be returned without a written approval. All quick-ship returns are subject to a 35 % restocking fee. There are no returns on custom made items.

MATERIALS

Fabrics offered by Shev Chair Manufacturing Company meet industry proven standards and include modestly priced upholstery choices for sensitive installations. With a choice of over 2,000 color ways, many selections meet (or exceed) minimum abrasion resistance standards of 30,000 double rubs on wire and cotton. In addition, all standard fabrics are formulated to meet the small scale flammability test requirements for upholstered materials contained in specifications such as California Technical Bulletin 117, Section E; Motor Vehicle Safety Standard No. 302; UFAC Class I; NFPA 260; and BIFMA Class I.

DELIVERY

Shev Chair Manufacturing Company will choose the freight carrier unless otherwise stated on the purchase order. A freight quote will be given prior to shipping, and must be acknowledged before shipping.

SHIPPING CHARGES

All freight is shipped out FOB Chicago. Any extra charges such as lift gate, inside delivery, etc. are the responsibility of the customer if not specified on the purchase order.

FREIGHT DAMAGE

All freight must be inspected upon receipt. If damages have occurred, they must be noted on the Bill of Lading. Carrier and Shev Chair Manufacturing Company must be notified within 1 day of receipt of order in order to file a claim with the carrier.

CARE/ MAINTENANCE

Our wood-grain finishes are resistant to abrasion, humidity, weather, light, corrosion and most importantly, they are fire-retardant, as opposed to real wood, or resin.

Shev Chair Manufacturing Company chairs are highly resistant to nicks and scratches. In cases where touchups are needed, we offer special kits, made to match our frame colors, that can be easily applied to the frame.

For routine cleaning, dust the wood grain with a microfiber cloth. Microfiber cloths will delicately wipe the wood grain. The knit construction of the cloth is designed to pick up dust and oils without leaving lint behind.

For a more intensive cleaning, Pledge, wax, sealant, or a mixture of soap and water will work perfectly. This is another reason why Aluminum wood-grain furniture has become very popular.

SPECS AND ADDED FEATURES

Shev Chair Manufacturing Company's line of products are manufactured with high pressured die-cast aluminum, without noticable welding points, due to our cutting edge, and innovative welding process, that is unparalleled in the chair industry.

There are no screws, or hinged brackets used in the construction of our frames, our frames will not wobble or shake after any amount of time, as opposed to wood and resin arm chairs, which will begin to wobble after a short period of time.

All of our aluminum wood-grain frames use an industry first, 14 guage tubing, are also both lighter and easier for residents and staff to move around than other types of seating.

WARRANTY

Shev Chair Manufacturing Company warrants that all of its metal framed products and their counterparts shall be free of defects in material and workmanship for 12 years from date of purchase. (Wood and Outdoor products carry a 5 year warranty) If any product or component is found to be defective and the product has been properly installed and maintained by the customer, Shev Chair Manufacturing Company will, at its own option, repair or replace the product or component without charge. This warranty does not apply to modified products or to those damaged by accident, abuse, neglect or misuse. C.O.M. vinyls and fabrics carry no warranty. The extent of Shev Chair Manufacturing Company's liability is limited to the purchase price of the product sold. Shev Chair Manufacturing Company will not be liable for injury, loss or damage, whether direct, consequential or incidental, to persons or property arising out of purchaser's use or any liability to use said products. Shev Chair Manufacturing Company is not responsible for any unauthorized repairs.