

IMIJS Event Organiser Terms

Version: 1.0

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Last Updated: 2 July 2026

1. Introduction

These Event Organiser Terms ("Terms") apply to every individual, business, charity, school, sports club, faith organisation, community group, or other organisation that creates, manages, promotes, or operates events using the IMIJS platform ("Platform").

By creating or managing an event through IMIJS, you agree to these Terms in addition to the IMIJS Terms & Conditions and all other applicable IMIJS policies.

2. Your Role as an Event Organiser

As an Event Organiser, you are solely responsible for the events you create and manage.

This includes responsibility for:

- Planning and delivering the event.
- The accuracy of event information.
- Event safety and risk management.
- Compliance with applicable laws and regulations.
- Communications with attendees.
- Ticket sales and admissions.
- Managing event administrators and permissions.
- Content published within the event.
- Handling complaints relating to the event.
- Managing cancellations and refunds where applicable.

IMIJS provides the technology platform only and is not the organiser, promoter, host, sponsor, or operator of your event.

3. Eligibility

To create events, you must:

- Hold a valid IMIJS account.
- Have authority to organise or manage the event.
- Provide accurate information.
- Comply with all applicable laws and IMIJS policies.

IMIJS may require additional verification before granting access to certain organiser features.

4. Event Listings

You agree that all event information will be accurate, including:

- Event name.
- Description.
- Date and time.
- Venue or online location.
- Ticket availability.
- Entry requirements.
- Pricing.
- Accessibility information where relevant.
- Contact information where appropriate.

You must promptly update any material changes.

5. Ticket Sales

Where tickets are offered through IMIJS:

- You are the seller of the tickets.
- You are responsible for setting ticket prices.
- You are responsible for ticket availability.
- You are responsible for honouring valid ticket purchases.

IMIJS provides payment processing integration but does not become a party to the contract between organiser and attendee.

6. Payments

Payments may be processed through approved third-party payment providers.

You are responsible for:

- Ensuring your payment account details are accurate.
- Complying with the payment provider's terms.
- Paying any applicable taxes.
- Meeting your financial reporting obligations.

IMIJS is not responsible for payment delays caused by third-party providers.

7. Refunds

Unless otherwise stated by IMIJS:

- You are solely responsible for your refund policy.
- You must clearly communicate refund terms to attendees before purchase.
- You must process refunds where required by law or your published refund policy.
- You are responsible for resolving refund disputes directly with attendees.

IMIJS does not guarantee refunds and is not responsible for refund decisions made by organisers.

8. Event Changes and Cancellations

If your event is changed or cancelled, you are responsible for:

- Informing attendees as soon as reasonably possible.
- Updating the event information on the Platform.
- Managing refunds or alternative arrangements where required.
- Responding to attendee enquiries.

IMIJS accepts no responsibility for losses arising from event changes or cancellations.

9. Event Safety

You are responsible for ensuring that your event is organised safely.

This includes, where applicable:

- Venue safety.
 - Risk assessments.
 - Appropriate insurance.
 - Compliance with health and safety legislation.
 - Emergency procedures.
 - Safeguarding arrangements where children or vulnerable adults are involved.
 - Obtaining any necessary licences or permissions.
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10. Legal Compliance

You must comply with all applicable laws, regulations, and licensing requirements relating to your event, including those concerning:

- Consumer protection.
- Equality and anti-discrimination.
- Data protection.

- Employment.
- Health and safety.
- Food hygiene.
- Public entertainment.
- Charity fundraising.
- Intellectual property.

You are solely responsible for obtaining any permits, approvals, or licences required for your event.

11. Event Content

You are responsible for all content associated with your event, including:

- Descriptions.
- Images.
- Videos.
- Documents.
- Chat messages.
- Announcements.
- Checklists.
- Promotional material.

You must have the necessary rights and permissions to use all content you upload.

12. Event Administrators

You may appoint additional administrators to assist in managing your event.

You remain responsible for the actions of any administrators you appoint and should ensure they understand and comply with these Terms and other IMIJS policies.

13. Prohibited Events

You must not use IMIJS to organise or promote events that:

- Are unlawful.
- Promote violence or hatred.
- Involve fraud or deception.
- Infringe intellectual property rights.
- Encourage criminal activity.
- Present an unreasonable risk to participants.
- Breach IMIJS policies.

IMIJS may remove or disable access to such events without notice where reasonably necessary.

14. Platform Moderation

IMIJS reserves the right to:

- Remove event content.
- Restrict visibility of events.
- Suspend organiser accounts.
- Cancel access to organiser features.
- Remove administrators.
- Disable events that breach our policies or applicable law.

Where appropriate, organisers may appeal moderation decisions in accordance with the IMIJS Account Suspension & Appeals Policy.

15. Limitation of Liability

To the fullest extent permitted by law, IMIJS Ltd shall not be liable for:

- The organisation or delivery of events.
- Event cancellations.
- Changes to event details.
- Ticket disputes.
- Refund disputes.
- Personal injury, property damage, or financial loss arising from an event, except where caused by IMIJS's own negligence or where liability cannot lawfully be excluded.
- Disputes between organisers and attendees.
- Acts or omissions of organisers, attendees, venues, or third parties.

Nothing in these Terms excludes or limits liability where such exclusion or limitation is prohibited by law.

16. Indemnity

You agree to indemnify and hold harmless IMIJS Ltd, its directors, employees, contractors, and affiliates against claims, losses, liabilities, damages, costs, and expenses arising from:

- Your event.
 - Your breach of these Terms.
 - Your negligence or misconduct.
 - Your failure to comply with applicable laws.
 - Claims made by attendees, venues, suppliers, or third parties in connection with your event.
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17. Suspension and Termination

IMIJS may suspend or terminate organiser privileges where:

- These Terms are breached.
 - Fraud is suspected.
 - Required verification is not completed.
 - Events present significant legal or safety risks.
 - Continued access would threaten the security or integrity of the Platform.
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18. Changes to These Terms

IMIJS may update these Event Organiser Terms from time to time.

The latest version will always be available through the Platform and on the official IMIJS website.

Continued use of organiser features after changes take effect constitutes acceptance of the updated Terms.

19. Governing Law

These Terms are governed by the laws of England and Wales.

Any dispute arising under these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales, unless applicable consumer protection laws provide otherwise.

20. Contact

Questions regarding these Event Organiser Terms should be directed to IMIJS using the contact details published within the Platform or on the official IMIJS website.

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