

IMIJS Privacy Policy

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1. Introduction

Welcome to IMIJS.

This Privacy Policy explains how IMIJS Ltd ("IMIJS", "we", "our", or "us") collects, uses, stores, shares and protects your personal information when you use the IMIJS mobile application, website and related services ("Platform").

By creating an account or using IMIJS, you acknowledge that you have read and understood this Privacy Policy.

2. About IMIJS

IMIJS is a community-focused platform that helps individuals, families, businesses, charities, schools, sports clubs, mosques, community groups and organisations organise events, communicate securely and manage activities through a shared digital platform.

3. Data Controller

The Data Controller for your personal data is:

IMIJS Ltd

For all privacy enquiries, users may contact IMIJS using the contact details published within the app or on the official website.

4. Information We Collect

Depending on how you use IMIJS, we may collect the following information.

Account Information

- Full name
- Username

- Email address
 - Date of birth
 - Password (encrypted)
 - Profile photograph (where provided)
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Profile Information

You may choose to provide:

- Biography
 - Organisation name
 - Position or role
 - Contact details
 - Social media links
 - Organisation logo
 - Other profile information
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Event Information

When creating or joining events we may process:

- Event names
 - Event descriptions
 - Dates and times
 - Locations
 - Attendance records
 - Invitations
 - Event checklists
 - Event documents
 - Event media
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Communications

Where permitted within an event we may process:

- Chat messages
- Group messages
- Direct messages
- Images
- Videos
- PDF documents
- Other files supported by the Platform

Access to event communications is limited to authorised members of that event in accordance with permissions set by event administrators.

Payment Information

Where payments are made for tickets or subscriptions:

- Payment status
- Transaction references
- Purchase history

Payment card details are not stored by IMIJS.

Payments are processed securely by third-party payment providers.

Technical Information

We may automatically collect:

- Device type
 - Operating system
 - Browser information
 - IP address
 - Login history
 - Time zone
 - Crash reports
 - Diagnostic information
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5. How We Use Your Information

We use personal information to:

- Provide our services
 - Create user accounts
 - Verify users
 - Manage memberships
 - Operate events
 - Process ticket purchases
 - Improve platform performance
 - Detect fraud
 - Prevent abuse
 - Maintain security
 - Respond to support enquiries
 - Comply with legal obligations
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6. Legal Basis for Processing

Where UK GDPR applies, we process personal data under one or more of the following lawful bases:

- Performance of a contract
 - Consent
 - Legitimate interests
 - Compliance with legal obligations
 - Protection of vital interests where applicable
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7. Sharing Information

We do not sell personal information.

We may share information with:

- Payment providers
- Cloud hosting providers
- Analytics providers
- Identity verification providers (where applicable)
- Law enforcement where legally required
- Professional advisers
- Regulatory authorities

Each third party is expected to process information in accordance with applicable data protection laws.

8. Event Administrators

When you join an event, certain information may be visible to event administrators for the purpose of managing that event.

This may include:

- Name
- Username
- Attendance status
- Responses
- Uploaded content relevant to the event

Administrators are responsible for managing their events appropriately and in accordance with applicable laws.

9. User Generated Content

Users may upload content including:

- Images
- Videos
- Documents
- Messages
- Comments
- Checklists

Users remain responsible for all content they upload.

IMIJS reserves the right to remove content that breaches our policies or applicable law.

10. Children's Privacy

IMIJS is intended for users aged 13 years and over.

Where required by law, users under the age of 18 must obtain permission from a parent or legal guardian before purchasing tickets or accessing features that require such consent.

If we become aware that personal information has been collected unlawfully from a child, we may remove that information and suspend or delete the associated account.

11. Data Retention

We retain information only for as long as necessary to:

- Provide our services
- Meet legal obligations
- Resolve disputes
- Prevent fraud
- Enforce our agreements

Retention periods may vary depending on the type of information involved.

12. Security

We use appropriate technical and organisational measures to protect personal information against:

- Unauthorised access
- Loss
- Misuse

- Alteration
- Disclosure

No internet-based service can guarantee absolute security.

13. Your Rights

Subject to applicable law, you may have the right to:

- Access your information
- Correct inaccurate information
- Delete your information
- Restrict processing
- Object to processing
- Withdraw consent where applicable
- Request data portability
- Lodge a complaint with the relevant supervisory authority

Requests may require identity verification before being processed.

14. International Transfers

Where personal information is transferred outside the United Kingdom, we will take appropriate safeguards to ensure your information remains protected in accordance with applicable data protection laws.

15. Cookies and Similar Technologies

Where applicable, IMIJS may use cookies and similar technologies to:

- Keep users signed in
- Improve performance
- Analyse usage
- Enhance user experience

Further information is provided in our Cookie Policy.

16. Account Deletion

Users may request deletion of their account through the Platform or by contacting IMIJS.

Certain information may be retained where required for:

- Legal compliance
 - Fraud prevention
 - Security investigations
 - Financial record keeping
 - Dispute resolution
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17. Changes to this Privacy Policy

We may update this Privacy Policy from time to time.

Where significant changes are made, users will be notified through the Platform or by other appropriate means.

The latest version will always be available within the IMIJS Platform and on the official website.

18. Contact

Questions regarding this Privacy Policy or the processing of personal information should be directed to IMIJS using the contact details provided within the Platform or on the official IMIJS website.

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