KIMBERLY ANDERSON

FINANCIAL CRIME INVESTIGATIONS | AI & PROCESS IMPROVEMENT | QUALITY ASSURANCE & TRAINING

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PROFESSIONAL PROFILE

Financial crime investigations professional with 6+ years of experience analyzing complex transaction activity, reaching well-supported escalation decisions, and drafting 320+ SAR narratives. Experienced in investigator training, quality review, and improving investigative workflows using Actimize, advanced Excel/VBA, and AI-assisted tools. Foundational knowledge of SQL and Tableau.

EXPERIENCE

FOUNDER | ANDLOR SOLUTIONS — Jun 2026 - Present

- Build websites, practical AI workflows, and interactive training tools for small businesses and organizations.
- Work directly with clients to turn ideas and business needs into useful digital solutions, from early planning through testing and launch.
- Create scenario-based training experiences and investigator-focused tools informed by financial crime, decision-making, and quality review experience.

AI DATA ANNOTATION SPECIALIST | DATAANNOTATION — Mar 2026 - Jun 2026

- Reviewed conversational AI responses for accuracy, coherence, instruction following, and appropriate use of context.
- Applied detailed project guidelines across varied evaluation tasks and documented clear, consistent feedback.
- Flagged unsupported claims, logic gaps, ambiguous wording, and edge cases that could affect response quality.

SENIOR ASSOCIATE | PRICEWATERHOUSECOOPERS — Mar 2019 - Nov 2025

INVESTIGATIONS & FINANCIAL CRIME ANALYSIS

- Investigated 80+ monthly alerts across AML and fraud typologies with a 96%+ quality rating, translating complex transaction activity into clear, defensible escalation decisions.
- Authored 320+ SAR narratives aligned with BSA, OFAC, and USA PATRIOT Act requirements, emphasizing regulatory clarity, completeness, and law-enforcement usability.
- Reviewed 200+ lookback cases for a Fortune 500 client, identifying control gaps and strengthening regulatory defensibility across high-risk portfolios.
- Identified unusual transaction patterns and relationships across accounts, counterparties, and geographies, helping distinguish activity that required escalation from activity that could be closed.

DATA ANALYSIS & PROCESS IMPROVEMENT

- Designed an AI-assisted investigative workflow that reduced documentation time from more than two hours to about 20 minutes, an 83% efficiency improvement.
- Built an IP address pivot process that replaced repetitive manual research and improved the speed and consistency of investigative analysis.
- Implemented workflow improvements that increased investigative efficiency through gap analysis, standardization, and process redesign across multiple engagements.

- Supported dashboard and reporting efforts that improved leadership visibility into fraud trends, operational performance, quality results, and compliance risk indicators.
- Used Excel/VBA and reporting tools to support transaction analysis, quality review, documentation, and management reporting while developing foundational knowledge of SQL and Tableau and familiarity with Power BI.

LEADERSHIP, QUALITY ASSURANCE & TESTING

- Trained 50+ investigators on investigative methodology, documentation standards, escalation requirements, and regulatory expectations across distributed teams.
- Served as a Level I and Level II Quality Reviewer for a team of 25 investigators, assessing documentation accuracy, decision consistency, and regulatory defensibility.
- Conducted UAT on investigative support tools, identifying logic gaps, edge cases, and workflow inconsistencies before release.
- Created job aids, reference materials, and structured guidance that improved consistency and reduced avoidable errors.

DATA PROCESSING ANALYST | GIS / HIRE RIGHT **Mar 2018 - Mar 2019**

- Processed high-volume background-screening cases with 99% accuracy while meeting regulatory, client, and turnaround-time requirements.
- Resolved documentation discrepancies through cross-functional coordination and developed reference materials that improved processing consistency.

PROJECT REVIEWER | UDACITY **Aug 2015 - Jan 2019**

- Completed 2,000+ detailed project evaluations focused on analytical quality, documentation accuracy, clarity, and adherence to defined standards.
- Provided structured, actionable feedback and identified recurring issues to improve learner outcomes and review consistency.

CORE COMPETENCIES

Financial Crime: AML/BSA investigations • Fraud investigations • Transaction monitoring • SAR drafting • OFAC and sanctions • PEP and high-risk reviews • Risk assessment

Analytics & Technology: Actimize • Advanced Excel/VBA • AI-assisted analysis • Workflow automation • Foundational SQL and Tableau • Power BI familiarity

Quality & Leadership: Level I/II QA • UAT • Investigator training • Process improvement • Documentation standards

EDUCATION

Master of Business Administration (MBA), South University

Bachelor of Arts in Public Relations, University of South Carolina

PROFESSIONAL DEVELOPMENT

CFE (In Progress) • IBM AI Foundations • Generative AI for Fraud Detection • Digital Banking Fundamentals • Business Analytics Nanodegree • Data Tools & Visualisation • Human-Centered Design • Executive Presence Certificate • Inclusive & Ethical Leadership • Lean Six Sigma Yellow Belt