

Code of Ethics & Conduct

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Hangar & Harbor

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Our Commitment

At Hangar & Harbor, we believe purchasing an aircraft or vessel is one of the most significant financial decisions our clients will make. Our role is to provide trusted guidance, professional referrals, and exceptional service throughout the financing process. Every interaction is guided by integrity, transparency, and respect for our clients and industry partners.

Integrity First

We are committed to acting honestly and ethically in every client interaction. We will never knowingly misrepresent our services, financing partners, or the products they offer.

Our recommendations are made with the client's interests in mind, and we strive to build long-term relationships based on trust rather than short-term transactions.

Client-First Philosophy

Our clients are at the center of every decision we make.

We are committed to:

- Listening to each client's unique goals and circumstances.
 - Connecting clients with trusted financing professionals who are appropriate for their situation.
 - Providing educational guidance throughout the purchasing process.
 - Encouraging informed decisions without pressure or obligation.
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Privacy & Confidentiality

Protecting client information is one of our highest priorities.

Hangar & Harbor will:

- Safeguard personal and financial information entrusted to us.
- Share client information only with authorized financing professionals or service providers as necessary to facilitate requested services.

- Limit information sharing to what is reasonably necessary for the referral process.
 - Handle client information responsibly and professionally.
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Ethical Partnerships

Hangar & Harbor carefully selects the professionals within our network.

We are committed to:

- Working with reputable financing professionals and industry partners.
- Maintaining professional relationships built on integrity and mutual respect.
- Evaluating partnerships based on professionalism, responsiveness, and client experience.

We do not recommend partners solely because they provide higher referral compensation or other incentives. Our objective is to connect clients with professionals who are well-suited to their needs.

Professional Conduct

Every client and partner deserves prompt, courteous, and respectful communication.

We strive to:

- Respond to inquiries in a timely manner.
 - Communicate honestly and transparently.
 - Treat all clients fairly and without discrimination.
 - Maintain professionalism in every interaction.
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Continuous Improvement

The aviation and marine industries continue to evolve, and so do we.

Hangar & Harbor is committed to expanding our knowledge, strengthening our professional network, and continuously improving the quality of service we provide to clients and industry partners.

Our Promise

Our reputation is built on trust.

We are committed to acting with integrity, protecting our clients' interests, and helping every buyer navigate the purchasing process with confidence and professionalism.

Gavin T. Brodene
Founder