

Terms and Conditions for Home Design Services

Effective Date: 01/01/2026

These Terms and Conditions apply to all design services provided by **Corrine Kirstie Design Ltd.** (“we”, “us”, “our”) to the client (“you”, “your”).

Our services may include, but are not limited to:

- Kitchen design
- Bedroom design
- Bathroom design
- Space planning
- Interior layout and design concepts
- 2D drawings and plans
- 3D visualisations and renders
- Product and material selection
- Design consultations
- Design services provided to homeowners
- Design services provided to kitchen, bedroom or bathroom showrooms and other trade clients

By accepting a quotation, proposal, order confirmation, or by instructing us to begin work, you agree to these Terms and Conditions.

1. Our Services

We will provide the design services agreed with you in writing, as outlined in your quotation, proposal, scope of work or other written agreement.

Unless specifically agreed in writing, our services are limited to **design and consultation services**. We are not responsible for:

- Manufacturing or supplying products
- Installation or construction work
- Electrical, plumbing, gas or structural work
- Obtaining planning permission or building regulations approval
- Surveying services
- Checking structural suitability
- Project management of third-party contractors

Any additional services requested outside the agreed scope of work may be subject to an additional charge.

2. Quotations and Acceptance

Any quotation provided by us will set out the services to be supplied and the associated fees.

Unless otherwise stated, quotations are valid for **[30] days** from the date of issue.

A project will be considered accepted when you:

- Confirm acceptance in writing;
- Pay any required deposit or advance payment; or
- Instruct us to begin work.

Once work has commenced, any cancellation may be subject to the cancellation provisions set out in these Terms and Conditions.

3. Fees and Payment

Our fees will be set out in the quotation or proposal provided to you.

Unless otherwise agreed in writing:

- A deposit of **50%** is payable before work begins.
- The remaining balance is payable upon completion of the agreed design work and before final files, drawings or deliverables are released.
- Additional revisions, changes or services outside the agreed scope may be charged separately at a rate of £40.00 per hour

All invoices must be paid within **7 days** of the invoice date.

We reserve the right to pause or suspend work if payment is overdue.

For business and trade clients, we may charge interest and reasonable recovery costs on overdue amounts where permitted by law.

4. Measurements and Information

Our designs may rely on measurements, plans, photographs and other information supplied by you or by third parties.

You are responsible for ensuring that any information supplied to us is accurate and complete.

Unless we have specifically agreed to carry out a site survey or measurement service, we are not responsible for errors resulting from incorrect measurements or information supplied by you or a third party.

All measurements should be checked and verified on site by the relevant installer, contractor, manufacturer or supplier before products are ordered, manufactured or installed.

5. Design Revisions and Changes

Your quotation or proposal may include a specified number of design revisions.

Unless otherwise agreed, the project includes **1 rounds of revisions**.

A revision means reasonable changes to the existing agreed design concept. A substantial change in direction, layout, room requirements or project brief may be treated as additional work.

Any work requested outside the original scope or included revision allowance may be charged at our standard hourly or project rate.

6. Design Approval

You are responsible for reviewing all drawings, plans, visualisations, specifications and other design materials provided to you.

You must notify us of any errors, omissions or requested changes before approving the design.

Once a design has been approved, any subsequent changes may result in additional charges and delays.

We are not responsible for costs arising from products being ordered, manufactured or installed using drawings or information that have not been approved or correctly checked.

7. Visualisations and Illustrations

3D visualisations, renders, sketches and mood boards are provided for illustrative and design purposes.

Colours, finishes, materials, lighting and product appearance may vary from the final product due to factors including:

- Screen settings
- Lighting conditions
- Manufacturing variations
- Material batches
- Product availability

- Changes made by suppliers or manufacturers

Visualisations should not be treated as an exact representation of the finished installation.

8. Products and Third-Party Suppliers

Where we recommend or specify products, materials, appliances, fixtures or fittings, these recommendations are based on the information available at the time.

Unless we are specifically contracted to purchase products on your behalf, any contract for the supply of products will be between you and the relevant supplier.

We are not responsible for:

- Product availability
- Delivery delays
- Discontinued products
- Price changes
- Manufacturing defects
- Incorrect products supplied by third parties
- Delays caused by suppliers or manufacturers

Where a recommended product becomes unavailable, we may suggest a suitable alternative. Any alternative product should be approved by you before ordering.

9. Installation and Third-Party Contractors

Unless specifically agreed otherwise, we do not carry out installation or construction work.

Any installer, builder, electrician, plumber or other contractor engaged by you is responsible for their own work and compliance with applicable laws, regulations and industry standards.

You should ensure that all relevant contractors check dimensions, specifications and site conditions before commencing work.

We are not responsible for errors, delays, damage, additional costs or defects caused by third-party contractors.

10. Planning, Building Regulations and Technical Requirements

Our designs are not intended to replace the services of an architect, structural engineer, building control professional or other suitably qualified specialist.

Unless specifically agreed in writing, you are responsible for ensuring that the proposed work complies with:

- Planning requirements

- Building regulations
- Structural requirements
- Electrical regulations
- Plumbing requirements
- Gas safety requirements
- Fire safety requirements
- Any other applicable laws or regulations

Where specialist advice is required, you should obtain this from an appropriately qualified professional.

11. Intellectual Property and Copyright

All intellectual property rights, including copyright in our drawings, designs, plans, visualisations, concepts and other materials, remain the property of Corrine Kirstie Design Ltd. unless otherwise agreed in writing.

Once all agreed fees have been paid in full, you are granted a licence to use the final approved design for the specific property or project for which it was created.

You may not:

- Copy or reproduce our designs for another property or project;
- Sell, licence or distribute our designs;
- Provide our designs to another designer for reuse on an unrelated project;
- Remove our branding or copyright notices where applicable;
- Use our designs for commercial purposes beyond the agreed project without our written permission.

For showroom and trade clients, ownership and usage rights may be agreed separately in writing.

12. Showroom and Trade Clients

Where our services are provided to a kitchen showroom, bathroom showroom, bedroom retailer, interior business or other trade client, the specific scope of work, pricing and usage rights may be agreed on a project-by-project basis.

Unless otherwise agreed in writing:

- Our design work remains our intellectual property.
- The showroom or trade client may use the agreed design for the specific customer or project for which it was commissioned.
- Designs may not be reused, sold or reproduced for other customers without our permission.

- The trade client is responsible for checking all dimensions and specifications before products are ordered or manufactured.
- The trade client is responsible for its own contractual relationship with its customer.

We are not responsible for disputes between a showroom or trade client and its own customer.

13. Confidentiality

We will treat personal and project information supplied by you as confidential and will not intentionally disclose it to third parties except where necessary to provide the agreed services or where required by law.

Trade clients may request additional confidentiality provisions or a separate Non-Disclosure Agreement where appropriate.

14. Portfolio and Marketing Use

Unless otherwise agreed in writing, we may photograph, render or otherwise record completed or proposed projects and use the resulting images for our portfolio, website, social media, advertising and promotional purposes.

We will not intentionally disclose your personal address or sensitive personal information without your permission.

If you do not wish your project to be used for promotional purposes, you must notify us in writing before work commences.

15. Project Delays

We will use reasonable efforts to complete the design services within any estimated timescales provided.

However, project timescales may be affected by:

- Delays in receiving information or decisions from you;
- Changes to the project brief;
- Requests for additional revisions;
- Delays caused by suppliers or third parties;
- Illness, technical problems or events outside our reasonable control.

Any completion dates provided are estimates unless specifically agreed otherwise in writing.

16. Cancellation

You may cancel your project by providing written notice.

If you cancel after work has commenced, you will be responsible for payment for all work completed up to the date of cancellation, together with any non-refundable costs or commitments incurred on your behalf.

Any deposit paid may be retained in whole or in part to cover work already completed and costs incurred.

Where you are a consumer and have statutory cancellation rights, nothing in these Terms and Conditions is intended to remove or restrict those rights.

17. Refunds

Design fees are charged for the time, skill and professional services involved in producing your design.

Where work has already been completed or substantially completed, refunds will generally not be available except where required by law or where we have failed to provide the agreed service with reasonable care and skill.

Any refund agreed by us will take into account:

- Work already completed;
- Design stages completed;
- Time spent on the project;
- Any third-party costs incurred;
- The circumstances surrounding the request.

18. Limitation of Liability

Nothing in these Terms and Conditions limits or excludes liability where it would be unlawful to do so.

Subject to applicable law, we will not be liable for:

- Indirect or consequential losses;
- Loss of profit, revenue or business opportunity;
- Delays caused by third parties;
- Errors resulting from incorrect information supplied by you or others;
- Costs arising from failure to check dimensions before ordering or installation;
- Product defects or failures caused by manufacturers, suppliers or installers;
- Work carried out by third-party contractors.

Our total liability in connection with the services provided will, to the extent permitted by law, be limited to the amount paid by you for the specific design services giving rise to the claim.

19. Complaints

If you are dissatisfied with our services, please contact us in writing as soon as possible and provide details of your concerns.

We will investigate the matter and make reasonable efforts to resolve it.

20. Force Majeure

We will not be responsible for delays or failure to perform our obligations where this is caused by events outside our reasonable control, including but not limited to illness, severe weather, accidents, technical failures, supplier disruption, industrial action, government action or other unforeseen events.

21. Data Protection

We will process personal information in accordance with applicable data protection laws.

Your information may be used for purposes including:

- Providing our design services;
- Communicating with you about your project;
- Preparing quotations and invoices;
- Maintaining business records.

Further details may be provided in our Privacy Policy.

22. General

These Terms and Conditions, together with any quotation, proposal, project scope or written agreement, form the agreement between you and **Corrine Kirstie Design Ltd.**

Any changes to these Terms and Conditions must be agreed in writing.

If any part of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions will continue to apply.

A failure by either party to enforce any provision of these Terms and Conditions does not mean that party has waived its right to enforce that provision in the future.

23. Governing Law

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of **England and Wales**.

Any disputes shall be subject to the jurisdiction of the courts of England and Wales, except where applicable consumer law provides otherwise.

Acceptance

By accepting our quotation, instructing us to begin work, or paying a deposit, you confirm that you have read, understood and agreed to these Terms and Conditions.

Business Name: Corrine Kirstie Design Ltd

Business Address: 64 Stallingborough Road, Healing, North East Lincolnshire.

Email: corrine@ckdltd.co.uk

Telephone: 07754 590289

Website: www.ckdltd.co.uk

Client Name: _____

Project Address: _____

Signature: _____

Date: _____