

Terms of Service

urbancrest.church

Effective Date: July 20, 2026

Last Updated: July 20, 2026

These Terms of Service ("Terms") govern your access to and use of urbancrest.church and its related website features.

By accessing or using the website, you agree to these Terms. Do not use the website if you do not agree with them.

1. Purpose of the Website

The website provides information and resources related to Urbancrest Church, including:

- Worship services
- Ministries
- Events
- Messages and media
- Online giving
- Connect cards
- Prayer requests
- Prayer-wall submissions
- Newsletters
- Volunteer opportunities
- Account-based features
- AI-assisted search and informational tools

Urbancrest may add, change, suspend, or remove website features at any time.

2. Appropriate Use

You may use the website only for lawful purposes and in a manner consistent with its church and ministry purposes.

You may not:

- Violate any applicable law
- Attempt to access another person's account
- Misrepresent your identity
- Submit false, deceptive, defamatory, threatening, or unlawful content
- Harass or intimidate another person
- Upload malware or harmful code
- Attempt to bypass website security

- Scrape, copy, or harvest personal information
- Disrupt the operation of the website
- Use automated tools in a manner that places an unreasonable burden on the website
- Submit confidential information about another person without authorization
- Use the website to advertise, solicit, or promote unrelated products or services
- Use website content in a way that falsely suggests Urbancrest's endorsement

3. User Accounts

Some features may require an account.

You agree to:

- Provide accurate information
- Maintain current account information
- Protect your password
- Notify Urbancrest of suspected unauthorized access
- Accept responsibility for activity conducted through your account

You may not share an account in a way that compromises security or allows unauthorized access.

Urbancrest may suspend or terminate an account when reasonably necessary to protect users, enforce these Terms, maintain security, or support the church's ministry purposes.

4. User-Submitted Content

"User Content" includes prayer requests, messages, questions, comments, feedback, photographs, testimonials, and other information submitted through the website.

You retain ownership of content that you submit. However, by submitting User Content, you grant Urbancrest a nonexclusive, royalty-free license to store, reproduce, display, format, and use that content as reasonably necessary to operate the website and fulfill the purpose for which it was submitted.

For content intentionally submitted to a public area, this license includes permission to display the content to other website users.

You represent that:

- You have the right to submit the content
- The content is accurate to the best of your knowledge
- The content does not violate another person's rights
- You have permission before sharing private information about another person

Urbancrest may review, edit, decline, hide, or remove User Content at its discretion.

5. Prayer Wall

The prayer wall is intended to encourage prayer and spiritual support.

Do not submit:

- Private medical details
- Personal contact information

- Exact addresses
- Information identifying a minor
- Allegations of criminal or abusive conduct
- Confidential counseling information
- Information about another person without permission
- Content that could place someone at risk

A request submitted publicly may be visible to other people and may be shared outside the website.

Urbancrest may make reasonable edits to protect privacy, improve clarity, or remove inappropriate content. Urbancrest is not required to publish every submission.

Submitting a prayer request does not establish a confidential counseling, clergy-penitent, medical, legal, or professional relationship.

6. AI-Assisted Search

The website may include AI-assisted search or question-answering tools.

These tools are intended to help users locate general information about Urbancrest. Responses may be generated automatically and may contain errors, omissions, or outdated information.

You should verify important details, including event times, ministry policies, registration requirements, beliefs, financial information, or pastoral guidance, with an official Urbancrest page or staff member.

AI-assisted tools are not:

- Emergency services
- Pastoral counseling
- Medical advice
- Legal advice
- Financial advice
- A substitute for speaking with church leadership

Do not submit passwords, payment-card details, private counseling information, confidential prayer requests, or sensitive personal information through an AI search box.

Urbancrest may review anonymized or identifiable search interactions to improve answers, update its knowledge base, identify unanswered questions, and protect the website.

7. Children and Minors

Children under 13 may not create an account or independently submit personal information through the website.

Parents or legal guardians should complete registrations and forms involving minors.

Users under 18 should use the website with the involvement of a parent or legal guardian when submitting personal information, registering for an event, or participating in account-based features.

8. Event Registrations

Event information, availability, schedules, costs, locations, and participation requirements may change.

Registration does not guarantee participation when an event is full, canceled, rescheduled, or subject to eligibility or safety requirements.

Additional releases, medical forms, permission forms, background checks, or ministry-specific terms may apply to certain events or volunteer opportunities.

9. Donations

Donations are voluntary and are generally nonrefundable.

Urbancrest may use third-party providers to process donations. Your use of those services may also be governed by the provider's terms and privacy policy.

Contact the church office promptly if:

- A transaction was made in error
- An incorrect amount was processed
- A transaction was unauthorized
- A donation designation needs clarification

Urbancrest will review such requests but cannot guarantee that every transaction can be reversed.

Nothing on the website constitutes tax, accounting, or financial advice. Donors should consult their own advisers regarding tax deductibility.

10. Intellectual Property

Unless otherwise stated, the website and its content are owned by or licensed to Urbancrest, including:

- Text
- Logos
- Graphics
- Photographs
- Videos
- Sermons
- Audio recordings
- Designs
- Downloads
- Website code
- Ministry resources

You may view and share publicly available website links for personal, noncommercial, and ministry-related purposes.

You may not reproduce, sell, modify, republish, distribute, or commercially exploit substantial website content without written permission, except as permitted by law.

Scripture quotations, music, videos, photographs, and other third-party materials remain subject to the rights of their respective owners.

11. Livestreams, Photographs, and Media

Urbancrest worship services and events may be photographed, recorded, livestreamed, or published.

Website media is provided for personal viewing unless additional permission is granted. You may not rebroadcast, sell, or commercially distribute recordings without permission.

Music, performances, and other content may be subject to separate licenses that do not authorize reuse by website visitors.

12. Third-Party Services and Links

The website may link to third-party websites and services.

Urbancrest does not control and is not responsible for:

- Third-party content
- Privacy practices
- Security practices
- Availability
- Products or services
- Accuracy of information
- Terms imposed by another provider

A link does not necessarily mean Urbancrest endorses every statement, product, service, or practice of the linked organization.

13. Pastoral and Informational Content

Sermons, articles, videos, prayer resources, AI responses, and ministry materials are provided for spiritual and general informational purposes.

They are not a substitute for professional medical, mental-health, legal, financial, or emergency advice.

Contact an appropriate licensed professional or emergency service when the situation requires professional or immediate assistance.

14. Website Availability

Urbancrest attempts to keep the website accurate and available but does not guarantee uninterrupted access.

The website may be unavailable because of:

- Maintenance
- Technical failures
- Security incidents
- Provider outages
- Internet disruptions
- Circumstances outside Urbancrest's control

Urbancrest may correct errors, change content, or remove information without advance notice.

15. Disclaimer of Warranties

To the maximum extent permitted by law, the website is provided on an “as is” and “as available” basis.

Urbancrest does not guarantee that:

- The website will always be available
- Every page will be error-free
- Information will always be complete or current
- AI-generated answers will be accurate
- Third-party links will remain available
- Website files will be free from every harmful component

Nothing in these Terms excludes a warranty or right that cannot legally be excluded.

16. Limitation of Liability

To the maximum extent permitted by law, Urbancrest and its pastors, staff members, officers, trustees, volunteers, contractors, and service providers will not be liable for indirect, incidental, special, consequential, or punitive damages arising from use of, or inability to use, the website.

This includes losses resulting from reliance on website information, AI-generated responses, third-party services, unauthorized account access, or interruption of website availability.

Nothing in these Terms limits liability that cannot legally be limited.

17. Responsibility for Claims

To the extent permitted by law, you agree to be responsible for claims, losses, or expenses resulting from:

- Your unlawful use of the website
- Your violation of these Terms
- Content you submit
- Your violation of another person’s rights

This provision does not require you to accept responsibility for conduct caused solely by Urbancrest.

18. Suspension and Termination

Urbancrest may restrict, suspend, or terminate access to the website or an account when reasonably necessary because of:

- Violation of these Terms
- Security concerns
- Illegal or harmful conduct
- Abuse of website features
- Risk to another person
- Discontinuation of a service

Sections that logically should continue after termination, including intellectual-property, disclaimer, liability, and governing-law provisions, will remain in effect.

19. Governing Law

These Terms are governed by the laws of the State of Ohio, without regard to conflict-of-law principles.

Any legal proceeding related to these Terms or the website must be brought in a court with appropriate jurisdiction in Warren County, Ohio, unless applicable law requires otherwise.

20. Changes to These Terms

Urbancrest may update these Terms as the website, ministries, or legal requirements change.

Updated Terms will be posted with a revised effective date. Continued use of the website after changes are posted constitutes acceptance of the updated Terms.

21. Severability

If any provision of these Terms is found unenforceable, the remaining provisions will continue in effect. The affected provision will be interpreted as closely as legally permitted to its intended purpose.

22. Entire Agreement

These Terms, together with the Privacy Policy and any additional terms presented for a particular form, event, donation, or service, constitute the agreement concerning use of the website.

23. Contact Urbancrest

Questions about these Terms may be directed to:

Urbancrest Church
2634 Drake Road
Lebanon, Ohio 45036
Email: office@urbancrest.org
Phone: 513-932-4405