



CERTIFIED BREAKER

CODE OF CONDUCT

SAFER. SMARTER. STRONGER.

AN OFFICIAL CTCA CERTIFIED PROGRAM
ESTABLISHED 2025

CERTIFICATION STANDARD

The Certified Breaker Code of Conduct

Every CTCA Certified Breaker pledges a commitment to professionalism, transparency, consumer protection, integrity, and responsible participation in the trading card hobby. Those standards are reflected in the 13 Certified Breaker Rules (CBRs) as follows:

CBR 1.0 FULL BREAK TRANSPARENCY

Clearly disclose the format, product, number of boxes or packs, participants or teams available, pricing structure, randomization method, and all material rules before accepting purchases or beginning a break.

CBR 2.0 ACCURATE PRODUCT REPRESENTATION

Never knowingly misrepresent, alter, substitute, reseal, manipulate, or falsely describe any product used in a break. Products shown or advertised must accurately represent what participants receive access to during the break.

CBR 3.0 FAIR AND VERIFIABLE RANDOMIZATION

All randomized teams, spots, participants, cards, or other assignments must use a fair and impartial randomization process. Randomizations must not be manipulated to favor the breaker, employees, affiliates, friends, preferred customers, or any participant.

CBR 4.0 BREAK INTEGRITY

Once a break begins, the breaker must conduct it according to the rules disclosed before the break. Material terms may not be changed after purchases have been accepted unless affected participants are clearly informed and provided an appropriate remedy.

CBR 5.0 CARD HANDLING AND CHAIN OF CUSTODY

Cards pulled during a break must be handled with reasonable professional care and maintained securely from the time they are revealed until they are packaged and transferred to the participant or carrier. Each pack must remain visible on-screen while it is being opened, and no card may leave the stream until every card from that pack has been clearly shown to viewers. Breakers must maintain a stable internet connection sufficient to minimize stream lag and preserve clear, uninterrupted visibility of all cards throughout the break.

CBR 6.0 HIT AND CARD ACCOUNTABILITY

Every card must be distributed according to the disclosed rules of the break. Breakers may not intentionally withhold, substitute, conceal, redirect, or improperly retain cards belonging to participants. Consistent with the on-screen visibility requirements of CBR 5.0, every card must be revealed on-stream so that its distribution can be independently observed and verified.

CBR 7.0 SHIPPING AND PACKAGING STANDARDS

Cards must be packaged appropriately for their type and value and shipped within the breaker's disclosed timeframe. Shipping methods, combined-shipping policies, insurance practices, and material delays should be communicated clearly.

CBR 8.0 HONEST MARKETING AND PROMOTION

Advertising, thumbnails, titles, bounty promotions, chase descriptions, odds representations, and statements about potential cards or values must be truthful and not intentionally deceptive or misleading.

CBR 9.0 PRICING AND FEE TRANSPARENCY

Participants must be able to understand the total price of participation before purchasing. Breakers must clearly disclose applicable fees, shipping charges, premiums, refund policies, and other material costs.

CBR 10.0 CONSUMER PROTECTION AND DISPUTE RESOLUTION

Customer complaints, missing cards, shipping issues, break disputes, and other concerns must be handled professionally, promptly, and in good faith. Breakers must maintain a reasonable process for investigating and resolving legitimate consumer complaints.

CBR 11.0 FRAUD PREVENTION AND MARKETPLACE INTEGRITY

Certified Breakers must not knowingly participate in fraud, theft, card switching, shill bidding, payment manipulation, undisclosed conflicts, counterfeit distribution, deceptive transactions, or other activity intended to improperly disadvantage collectors or participants.

CBR 12.0 RESPONSIBLE AND RESPECTFUL CONDUCT

Certified Breakers must foster a professional and welcoming environment. Harassment, threats, discrimination, abusive behavior, intentional exploitation of vulnerable participants, or conduct that materially undermines consumer trust is inconsistent with CTCA certification.

CBR 13.0 COMPLIANCE, COOPERATION AND ACCOUNTABILITY

Certified Breakers must comply with applicable laws, platform requirements, and CTCA certification standards; cooperate with legitimate CTCA compliance inquiries; promptly disclose material issues affecting certification eligibility; and accept that violations may result in corrective action, suspension, or revocation of certification.



THE CERTIFIED BREAKER COMMITMENT

TRANSPARENCY BEFORE THE BREAK.

INTEGRITY DURING THE BREAK.

ACCOUNTABILITY AFTER THE BREAK.

CTCA Certified Breakers understand that certification is not simply a badge. It represents an ongoing commitment to the collectors, customers, platforms, manufacturers, retailers, and businesses that make up the trading card hobby.