

# Benjamin GREGOIRE

## Sr. Network and System Administrator

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### PROFESSIONAL SUMMARY

Senior Network & System Administrator with 20+ years' international experience managing IT infrastructure, cloud solutions, cybersecurity, and virtualization. Proven leader in project management, disaster recovery, and IT operations, fluent in English and French. Recognized for optimizing IT efficiency in demanding, multi-site environments.

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### CORE COMPETENCIES

- **Network Administration:** Expertise in network architecture, Fortigate firewalls, Cisco switches, VLAN configuration, and QoS optimization.
- **System Administration:** Skilled in VMware ESX, Windows, and Linux environments, with hands-on experience in server maintenance and troubleshooting.
- **Virtualization & Cloud:** Strong background in infrastructure virtualization, Microsoft Azure deployment, and cloud storage solutions.
- **IT Project Management:** Proven ability to lead domain migrations, implement robust backup strategies, and execute disaster recovery plans.
- **Scripting & Automation:** Proficient in Bash and PowerShell for process automation and system management.
- **Backup & Recovery:** Well-versed in BackupExec, VEEAM, and LTO technologies for data protection and recovery planning.
- **Telephony:** Expertise in IPBX, 3Cx, and enterprise mobile device management.
- **IT Security:** Strong knowledge of Firewalls, endpoint security solutions, and access management best practices.
- **Collaboration Tools:** Skilled in managing Microsoft Azure, Office 365, SharePoint environments.
- **Supervision tools:** PRTG, Nagios, GLPI, Manage Engine, Citrix...
- **IT team management:** Leadership, Communication, Collaboration, Problem-solving, Adaptability...

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### PROFESSIONAL EXPERIENCE

#### RENECO International Wildlife Consultants LTD

*Sr. Network and System Administrator | IT Project Manager | Abu Dhabi, United Arab Emirates | 2018 - Present*

- Led various IT projects, ensuring successful implementation of GLPI for IT service management, PRTG for network monitoring, and overseeing the migration of domains and backup systems to enhance data security and efficiency.
- Ensured the optimal performance and reliability of VMware, Windows, and Linux servers through regular maintenance and troubleshooting.
- Managed the network infrastructure, including the configuration and monitoring of Fortigate Firewalls, Cisco switches, and VLANs to ensure robust and secure network operations.
- Implemented and maintained data storage solutions such as Cloud, SAN, NAS, and LTO, and managed backup systems using BackupExec, VEEAM, and Tape to safeguard critical data.
- Administered telephony systems including IPBX and 3Cx, managed mobile devices, and ensured IT security through VPN, WSUS, and antivirus solutions.
- Directed the deployment and integration of Azure Active Directory, Exchange, SharePoint, and Teams to streamline collaboration and communication within the organization.
- Managed the IT budget and procurement processes, ensuring cost-effective solutions and timely acquisition of necessary IT resources.

## **SUEZ - Water Technologies & Solutions**

*Network and System Administrator* | Nantes Area, France | 2016 - 2018

- Led the implementation of WSUS for system updates, VEEAM/LTO for backup solutions, and various IT security enhancements, including antivirus and VPN IPSec SSL solutions.
- Enhanced network and system administration by introducing new processes and security measures, resulting in improved performance and security.

## **BENETEAU Group**

*Network and System Administrator* | SC and MD, United States | 2011 - 2016

- Delivered Level I & II IT support and managed servers using ESX, VMware, Windows, and Linux to ensure uninterrupted business operations.
- Oversaw the implementation and management of backup solutions using Net vault and VEEAM and administered telephony systems including PBX Alcatel and mobile devices.
- Maintained IT security through regular updates, VPN, SSL, WSUS, and antivirus solutions, and managed network infrastructure comprising Cisco, HP, and Dell equipment.
- Directed IT projects and supervised team activities to achieve project goals and maintain high standards of IT service delivery.

## **BENETEAU Group**

*IT Support and Network Administrator* | St Gilles Croix de Vie, France | 2005 - 2011

- Provided user support, managed computer devices and backups, and administered telephony systems to ensure smooth IT operations.
- Monitored hardware proactively and supervised system operations to prevent and address issues promptly, ensuring system reliability and performance.

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## **EDUCATION & CERTIFICATIONS**

### **CESI Ecole d'Ingénieurs | 2016 - 2018**

Responsable en Ingénierie Systèmes et Réseaux, Network and System Administration

Grade : MASTER 1 / BACHELOR = Bac+4 = Niveau II RNCP

### **CESI, Nantes | 2005 - 2007**

Technicien Supérieur Maintenance et Support Informatique, IT Support / Network and System Administration

Grade : BTS (Brevet Technicien Supérieur) = Bac+2 = Niveau III RNCP

### **Ecole centrale de Nantes | 2001 - 2004**

Bac Pro Informatique Installation et Maintenance

### **Saint Gabriel | 1999 - 2001**

Brevet d'Études Professionnelles en Electronique

### **IT certifications**

Microsoft Azure Fundamentals, Cisco Certified Network Associate, ITIL 4 Foundation...

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## **LANGUAGES**

- **French:** Native or Bilingual
- **English:** Professional Working
- **Sign Languages:** Elementary Proficiency

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## **PERSONAL INTERESTS**

- Boating, Diving, Spearfishing
- 4x4 Dune bashing
- Skateboarding, rollerblading, wakeboarding