

VEXA

UK EMERGENCY SERVICES

Emergency Rider Profile Responder Guide

A quick-reference guide for UK paramedics and ambulance crews, police, fire & rescue personnel, and air ambulance / pre-hospital critical care teams who encounter VEXA at a motorcycle incident.

TAP	SCAN	RIDER ID
Tap a compatible NFC-enabled VEXA product with a smartphone.	Scan the VEXA QR code using the phone camera.	Enter the rider's VEXA Rider ID, e.g. VEXA-AB1C23.

NO VEXA APP REQUIRED | **NO RESPONDER ACCOUNT REQUIRED** | **NO VEXA LOGIN REQUIRED**

WHAT IS VEXA?

VEXA is an independent UK rider-safety service designed to make rider-supplied emergency information accessible when a motorcyclist may be unable to communicate. If VEXA equipment is found on a rider or their motorcycle equipment, the linked Emergency Rider Profile may provide useful supplementary information.

WHAT INFORMATION MAY BE AVAILABLE?

- Rider name and identification information where provided
- Emergency contacts
- Medical conditions and relevant emergency notes
- Allergies and medications
- Blood type, where supplied by the rider
- Motorcycle information

Important: VEXA information is supplied and maintained by the rider. It is not presented as medically or legally verified information and should be considered alongside established emergency-service procedures, clinical assessment, identification protocols and professional judgement.

VEXA

RESPONDER QUICK REFERENCE

If you find VEXA on a rider

Look for VEXA identification on a metal card, keyring, helmet QR marker or VEXA FLARE wearable. A VEXA QR code, NFC-enabled product or Rider ID may provide access to the rider's Emergency Rider Profile.

PARAMEDICS & AMBULANCE SERVICES

A rider may be unconscious, confused, incapacitated or otherwise unable to communicate after a collision or medical emergency. VEXA may provide rider-supplied information such as emergency contacts, allergies, medications, medical conditions and relevant emergency notes. Any displayed blood type is rider supplied and must not replace normal NHS clinical procedures or verification.

POLICE

VEXA may provide rider-supplied identification details, emergency contacts, motorcycle information and other emergency information. Information shown within VEXA does not constitute legally verified identity and should not replace established police identification procedures.

FIRE & RESCUE

Fire & Rescue personnel may encounter VEXA while attending road traffic collisions involving motorcyclists. Recognising VEXA can provide another route to rider-supplied information. Accessing VEXA should never delay rescue, extrication, immediate life-saving treatment or established incident procedures.

AIR AMBULANCE & PRE-HOSPITAL CRITICAL CARE

At serious motorcycle incidents, VEXA can provide another potential source of rider-supplied emergency information when the rider cannot communicate. It is supplementary information only and should be used alongside clinical assessment, professional judgement and established procedures.

EMERGENCY CONTACTS

Where a rider has provided emergency contacts, their profile may display those contacts and allow a call to be initiated from the smartphone by tapping the displayed telephone control. VEXA does not automatically contact relatives.

REMEMBER

1	Recognise VEXA. Look for the VEXA name, QR code, NFC-enabled product or Rider ID.
2	Access the profile. TAP, SCAN or enter the RIDER ID.
3	Use it as supplementary information. Follow your service's established procedures and professional judgement.

Independent service notice: VEXA is an independent rider-safety service. This guide does not imply affiliation with, endorsement by, approval from or integration with the NHS, UK Police, UK Fire & Rescue Services, Air Ambulance organisations or any other emergency service unless explicitly stated.