

CALI Barber LLC Return & Exchange Policy

Effective Date

July 30, 2026

Return & Exchange Policy

Because CALI Collection products are personal grooming items, customer safety and product integrity are priorities.

14-Day Exchange Window

Exchange requests must be initiated within 14 days of confirmed delivery.

Opened Products

Opened or used grooming oils are not eligible for return or refund except where required by law or if the product arrives damaged or defective.

Approved Exchanges

Approved exchanges will be for merchandise of equal value. Customers should contact CALI Barber LLC before returning any product to receive instructions.

Return Shipping

Unless the return is due to an error by CALI Barber LLC or a verified damaged item, customers are responsible for return shipping costs.

Contact

Questions regarding exchanges should be directed to CALI Barber LLC through the contact information published on the website.