

QUALITY POLICY STATEMENT



Purpose & Commitment

Blue Chip Lubricants is committed to total customer satisfaction by consistently delivering high-quality, cost-effective lubricants and associated products to the automotive and industrial sectors on time, every time. Our Quality Management System (QMS) provides the framework to set, monitor, and achieve measurable quality objectives while meeting all applicable statutory, regulatory, and ISO 9001:2015 requirements.

Context & Scope

This policy applies to the manufacture and distribution of lubricants and related products carried out at 41 Homestead Road, Kya Sand, Randburg, and to all supporting activities and locations that can influence product quality and customer satisfaction.

Our Quality Management System

The QMS coordinates the entire spectrum of manufacturing:

- **Raw Materials** – selection of suppliers, control of receiving and processing, and testing of each batch.
- **In-Process & Final Testing** – rigorous verification to ensure products meet specified standards.
- **Documentation & Records** – fully documented procedures, maintained in the Quality Management Manuals (Manual One: Company Procedures; Manual Two: Original Documents File).
- **Equipment & Processes** – preventive maintenance, continual updating of equipment and test procedures, and effective utilization of resources.
- **Review & Audit** – regular internal audits and management reviews to ensure ongoing suitability, adequacy, and effectiveness.

Key Commitments

- **Customer Focus:** Understand and meet customer requirements and continuously improve satisfaction.
- **People:** Develop and empower a skilled, engaged workforce through training and leadership.
- **Suppliers & Partners:** Maintain value-driven relationships to ensure consistent quality, cost optimization, and reliable delivery.
- **Environment, Health & Safety:** Comply with all legal obligations and promote a safe, healthy, and environmentally responsible workplace.
- **Continual Improvement:** Use risk-based thinking and data-driven decisions to enhance products, processes, and the QMS itself.

Responsibilities

Top Management ensures this Quality Policy is communicated, understood, and applied at all levels of the organization, and is reviewed for continuing suitability during management reviews.