

Website Privacy Notice

How we use personal information collected through expeditionsectionhub.co.uk.

Document owner	EXPEDITIONSECTIONHUB LTD
Effective date	15 July 2026
Review date	15 July 2027
Contact	contact@expeditionsectionhub.co.uk

1. Scope

This notice applies only to the public website at expeditionsectionhub.co.uk and to information submitted through its public contact and enquiry routes. It does not govern client portals, dashboards, expedition workspaces or other systems supplied under a separate client agreement.

2. Who we are

EXPEDITIONSECTIONHUB LTD is the controller for personal information collected directly through this public website. We are registered with the Information Commissioner's Office as a data protection fee payer under registration number ZC195994. Registration is not an endorsement or certification by the ICO.

3. Information we collect

- Your name, work email address, telephone number, role and organisation.
- Information included in an enquiry form, email or other message sent to us.
- Basic technical and security information generated when the website is accessed, such as IP address, browser information, timestamps and security logs, where the website platform provides it.
- Your marketing preference, objection or unsubscribe request.

Do not submit participant medical information, safeguarding reports, emergency information or other sensitive expedition records through the public website contact form.

4. Why we use the information

Purpose	Typical lawful basis	Examples
Respond to enquiries	Legitimate interests; steps requested before a possible contract	Replying, arranging a call and understanding the enquiry
Operate and protect the website	Legitimate interests; legal	Security monitoring, misuse

Purpose	Typical lawful basis	Examples
	obligation where applicable	prevention and troubleshooting
Relevant business-to-business follow-up	Legitimate interests where permitted	Following up an enquiry or sending a relevant business communication
Meet legal requirements	Legal obligation	Responding to regulators, courts or lawful requests

5. Sharing and suppliers

We may share information with suppliers that support the public website, business email, security, file storage and professional advice. We share only what is reasonably necessary and use appropriate contractual and transfer safeguards where required. We do not sell personal information to advertisers.

6. International transfers

Some suppliers may process information outside the United Kingdom. Where a restricted transfer occurs, we use an applicable UK adequacy arrangement, the UK Extension to the EU-US Data Privacy Framework, the UK International Data Transfer Agreement, the UK Addendum to the EU Standard Contractual Clauses or another lawful mechanism.

7. Retention

- Unsuccessful enquiries: normally up to 24 months after the last meaningful contact.
- Marketing objections and unsubscribe records: a minimal suppression record may be retained so that the objection can be respected.
- Technical and security logs: normally 30 to 180 days, unless required for an incident, investigation or legal obligation.
- Information that becomes part of a client relationship is governed by the relevant contractual and privacy documentation rather than this website-only notice.

8. Your rights

Depending on the circumstances, you may have rights to access, correct, erase, restrict or object to the use of your personal information, and to receive certain information in a portable form. You may also withdraw consent where consent is the lawful basis.

9. Contact and complaints

Send privacy requests to contact@expeditionsectionhub.co.uk. You may also complain to the Information Commissioner's Office if you believe your information has been handled unlawfully.

10. Changes

We may update this notice when the website, suppliers or legal requirements change. The effective date shown above identifies the current version.