

Jumping Beans Terms & Conditions

These Terms & Conditions apply to children attending Jumping Beans classes. By booking a class, trial or half-term block, the child's parent/carer agrees to these terms.

1. Classes and bookings

Jumping Beans provides preschool gymnastics classes for children from walking independently through to the final preschool year before starting school.

Classes normally run in half-term blocks.

Places are subject to availability and are not secured until the required payment has been received.

Jumping Beans reserves the right to make reasonable changes to class times, coaches, activities or class arrangements where necessary.

2. Payment and refunds

Payment is required in accordance with the information provided at the time of booking.

Once payment has been made, fees are non-refundable.

When booking a half-term block, payment secures the child's place for that block rather than individual weekly sessions.

3. Trial sessions

Trial sessions are subject to availability and must be booked in advance.

Following a trial, parents/carers may be offered the opportunity to book the remaining sessions within the current half-term block, subject to availability.

4. Missed sessions

If a child is unable to attend their usual session, Jumping Beans may allow them to attend another suitable class within the same week, subject to availability.

Alternative sessions are not guaranteed and must be agreed with Jumping Beans in advance.

Missed sessions cannot be carried over into future weeks or half-term blocks and are non-refundable.

5. Cancellation by Jumping Beans

Occasionally, Jumping Beans may need to cancel a class because of coach illness, venue availability, unsafe conditions or other circumstances beyond our reasonable control.

Where Jumping Beans cancels a session, we will aim to offer an alternative session or credit where reasonably possible.

6. Parent/carer supervision

Wobbly Beans and Runner Beans

These are parent-and-child sessions.

The accompanying adult must remain with and actively supervise their child throughout the session.

Parents/carers must follow the coach's instructions, particularly when helping or physically supporting their child on gymnastics equipment.

Parents/carers should not encourage their child to attempt an activity or use equipment contrary to the coach's instructions.

Gym Beans

Gym Beans is designed to encourage greater independence in preparation for starting school.

Parents/carers do not participate in the gymnastics session but must remain on site for the duration of the class.

Parents/carers may wait in the designated café/viewing area but must remain contactable and available should their child need them.

Children must not be left at Jumping Beans without a responsible parent/carer remaining on site.

7. Safety and participation

Gymnastics and physical activity involve an inherent risk of bumps, falls and injuries.

Jumping Beans takes reasonable steps to provide appropriately planned activities, suitable equipment, appropriate supervision and a safe environment.

Parents/carers must inform Jumping Beans about any relevant medical condition, injury, disability, additional need or other information that may affect their child's safe participation.

Activities may be adapted or, where necessary, a child may be asked not to participate in a particular activity where there is a reasonable safety concern.

Jumping Beans will consider reasonable adjustments for children with disabilities or additional needs in accordance with our Equality, Diversity & Inclusion Policy.

Nothing in these Terms & Conditions excludes or limits liability where it would be unlawful to do so.

8. Illness and injury

Children should not attend if they are unwell or if participating would be inappropriate or pose a risk to themselves or others.

Parents/carers must inform the coach of any new injury or relevant change in their child's health before the session begins.

If a child becomes unwell or injured during a session, appropriate first aid or assistance will be provided where required and their parent/carer will be informed.

Emergency medical assistance will be sought where necessary.

9. Parent/carer contact details

Parents/carers must provide Jumping Beans with a current mobile telephone number and must inform us if their contact details change.

The responsible adult attending with the child must remain contactable throughout the session.

10. Clothing and personal belongings

Children should attend in comfortable clothing suitable for gymnastics and physical activity.

Clothing, jewellery or accessories that present a safety risk may need to be removed before participation.

Parents/carers remain responsible for personal belongings brought to sessions. Jumping Beans cannot accept responsibility for loss or damage to personal belongings except where legally liable.

11. Behaviour

Jumping Beans aims to provide a positive, supportive and safe environment for every child.

Parents/carers and children are expected to treat coaches, staff, other children and families respectfully.

Jumping Beans may intervene where behaviour creates a significant safety concern or repeatedly disrupts the experience of other children.

We will aim to work constructively with parents/carers before considering whether continued participation is appropriate.

12. Photography and video

Jumping Beans obtains separate parent/carer consent regarding the photography and use of images of children.

Giving consent to these Terms & Conditions does not constitute consent for photography or promotional use of a child's image.

Parents/carers should respect the privacy of other children when taking photographs or videos during sessions and must follow instructions given by Jumping Beans.

13. Safeguarding

The welfare of children attending Jumping Beans is paramount.

Safeguarding concerns will be managed in accordance with the Jumping Beans Safeguarding & Child Protection Policy.

14. Complaints

We welcome feedback and aim to resolve concerns promptly and fairly.

Complaints will be handled in accordance with the Jumping Beans Complaints Policy.

15. Personal information

Personal information will be handled in accordance with applicable data protection law and the Jumping Beans Privacy Policy.

Parents/carers are responsible for ensuring that contact, medical and other relevant information they provide is accurate and for informing Jumping Beans of relevant changes.

16. Changes to these Terms & Conditions

Jumping Beans may update these Terms & Conditions from time to time, including where our services, operating arrangements, insurance requirements or relevant guidance change.

The current version will be made available through the Jumping Beans website.

Policy owner: Jumping Beans

Last reviewed: September 2026

Next review: September 2027