

One Accountable Partner for Your Entire Business Central Stack



Business Central | ISV Integration | Rescue | Adoption and Support

Dynamics Professional Services, LLC

Today's Business Central projects are more integrated and complicated than ever before, with multiple integrations being commonplace. When every partner and ISV sees only its own piece, troubleshooting slows, discovery work repeats and consulting costs climb. We take accountability for Business Central and every system connected to it. Partners and ISVs coordinate through us, leadership gets plain-language reporting on status and cross-system impact, and every next phase is planned before it starts. **One throat to choke, for the whole stack.**

WHAT ONE ACCOUNTABLE PARTNER GIVES YOU

OWNERSHIP

No gaps between vendors

BC and every connected system under one lead, so issues stop falling between contracts.

COORDINATION

Fixes sequenced, not contested

Partners and ISVs work through us, ending finger-pointing and repeat root-cause work.

VISIBILITY

Status leadership can act on

Plain reporting on progress, risk and cross-system impact.

ROADMAP

Each phase faster than the last

Standards and templates so each rollout costs less and lands sooner.

WHAT WE SOLVE

INTEGRATION

Every handoff has an owner

Each integration point mapped and owned. Failures reproduced with test cases, so vendors get evidence, not opinions.

RESCUE

Stalled or failed go-lives

We diagnose, stabilize what is live and put the project back on a clear, supported path.

ADOPTION

Processes people follow

Role-based security, guided workflows, Power Apps front ends, task-based training and documentation.

SUPPORT

Support you can measure

Our ticketing system makes it easy for end users and gives management the metrics and detail to support decision making.

Skin in the game

Our success is your success.

We run our own company on Business Central, so we live with the same system you do. Every recommendation is weighed on cost, payback and what your people can sustain, and we tell leadership plainly when something is not worth doing.

PROOF FROM THE FIELD

Your challenge	What we have done
Stalled or failed implementation	Rebuilt a failed NAV rollout across 2.4M SKUs and BOMs. Took a client ready to abandon BC fully live in 3 months.
Multi-entity finance	Automated intercompany across 13 companies. Audit tool cut reconciliation from 8 hours to 8 minutes.
Multi-site rollout	Big Bang across 25 plants, 385 lines, 450 users. Moved a 25-location distributor to BC as it grew to 28.
Food and manufacturing	Lot traceability and recall readiness. RFID and MES integrated with BC for live production tracking.
ISV integration	Kardex, Oracle, Field Service, timecard. Insight Works: Warehouse Insight, PrintNode, Shopfloor, License Plating.
Executive results	Weekly CFO and CEO advisory drove \$12M in savings in six months.

WHAT WE BRING

- Requirements analysis and clarification
- Integration design and ownership
- Training
- Support and ticketing
- Diagnostic assessment
- Architecture optimization
- Documentation
- Custom development
- Operations first.** We know the warehouse, plant floor and finance office, not just the software.
- 55+ combined years, every release.** NAV 1.0 through 18 and Business Central.
- Rescue is normal scope.** Focused engagements that stabilize, diagnose and leave a plan.
- Builds your bench.** Stood up internal BC teams that cut outside consulting costs by 50%.

Worth a 30 minute conversation? Tell us where the implementation stands, which integrations or processes hurt most, and the timeline, and we will tell you honestly whether we are the right fit and how fast we can start.