



Booking & Cancellation Policy

Thank you for choosing Vicky's Nail Nook.

To ensure a smooth and professional experience for all clients, please read the following before booking.

Booking & Deposits

A **£10 non-refundable deposit** is required to secure all appointments.

This deposit will be deducted from the final cost of your treatment on the day of your appointment.

Appointments are not confirmed until the deposit has been received. If a deposit is not paid (unless agreed in advance), the appointment may be cancelled.

First Appointment Requirements

New clients may be required to complete a consultation form and, where necessary, a patch test prior to their appointment.

Any required patch test must be completed at least **24–48 hours before** the appointment.

Cancellations & Rescheduling

- Cancellations or reschedules made **24 hours or more before** the appointment can have their deposit transferred to a new booking.
 - Cancellations made **within 24 hours** of the appointment will result in the deposit being lost.
 - If an appointment is cancelled or rescheduled **three consecutive times**, a new £10 deposit will be required to secure future bookings.
-

Late Arrivals

Please arrive on time for your appointment. Late arrivals may result in reduced treatment time or cancellation.

Payments

Full payment is required at the end of your appointment.

If paying in cash, your deposit must still be paid in advance to secure your booking.

By booking an appointment, you agree to this policy.
