



Outlook

Re: Something special we saved for your VIPs post Virtuoso

From Lily Carr <lily@roundhill.com>**Date** Thu 8/20/2026 7:59 AM**To** James Mason <james@awtravel.com>

2 attachments (4 MB)

10 Reasons why.pdf; Round Hill Festive Availability-July 31.26.png;

Good morning James,

Thank you for your kind and detailed follow up. We are so happy that you enjoyed getting all of our great information about all we are rolling out at Round Hill.

You have all the tools we currently have curated for our travel agency community. I have also added a PDF of our Festive availability and minimums that you can share with your team as well as 10 reasons to book Round Hill. Below are links to our advisor toolkit and new 3-d self guided property tour link.

[Access the Round Hill Advisor Toolkit](#)

[3-D Tour of Round Hill](#)

I would be honored to set up an office visit as well as a webinar for your team. Please let me know when in September & October might be best to set both up. I am based in New York City but cover all of North America.

Sunny regards,

Lily

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From: James Mason <james@awtravel.com>
Sent: Wednesday, August 19, 2026 7:42 PM
To: Lily Carr <lily@roundhill.com>
Subject: Re: Something special we saved for your VIPs post Virtuoso

You don't often get email from james@awtravel.com. [Learn why this is important](#)

Hi Josy and Lily,

Thank you so much for the follow-up and for all the great resources! It was wonderful meeting you both in Vegas as well. Round Hill is such an iconic property and I'm excited to start sharing it with clients.

The marketing library and client-ready video content are exactly what I was hoping for, so thank you for making those so easy to access. The Gift of Time fourth night free promotion is a fantastic offer and will be an easy add to client proposals.

I also really appreciate the product refresher video you shot around the hotel. Love that you both did that, it makes it so much more personal and gives me a real feel for the property.

A couple of quick follow-ups on my end. If you have any additional special promotions or one sheets beyond what you've shared, feel free to send those over too. Even just a quick summary works, I'd like to keep everything on hand so we're ready when the right client comes along.

I'd also love to know if you're available for an office visit to present the property and share updates with our team, or if a webinar would work better for educating our advisors. Either format is great on our end, just let me know what's most convenient.

I'll be in touch soon regarding promotions we're planning on our end, and if you have any timelines or upcoming campaigns you'd like us to align with, just let me know.

Looking forward to sending clients your way!

Best,

James Mason

Marketing Specialist | All World Travel

 james@awtravel.com |  (703) 981-1136

 awtravel.com

From: Round Hill Hotel & Villas <lily@roundhill.com>

Sent: Monday, August 17, 2026 4:39 PM

To: James Mason <james@awtravel.com>

Subject: Something special we saved for your VIPs post Virtuoso

[View In Browser](#)



Image

Dear James,

It was wonderful meeting you at **Virtuoso Travel Week** this August (Lily and I loved having the chance to connect in person), and we wanted to follow up with everything you need to start booking **Round Hill** for your clients.

We cant wait to welcome your clients to the iconic [Round Hill Hotel and Villas!](#)

One Love,

Josy Karabolad and Lily Carr

Now that we have connected, here is how to make booking with us even easier:

Your home for marketing assets, built specifically for you.

Downloadable, client-ready video content for your own social channels
(no editing required).

Access our live promotions, including our Gift of Time fourth night free
offer. Both are easy additions to any client proposal.

OR NEED A PRODUCT REFRESHER?

Watch this fun and interacting video Lily and I shot around the hotel:

It was a pleasure meeting you, and we look forward to welcoming
your clients home to Round Hill.

One Love.

Josy & Lily

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lily@roundhill.com

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