

KARVIN

LIMITED

Govern Your AI. Before It Governs You.

ServiceNow AI Control Tower + Discovery

AI Asset Governance — CEO Implementation Brief



AI Governance



AI Discovery



Most CEOs Can't Answer These Three Questions



72%

of enterprises have unregistered AI tools in production

How many AI tools are running on your network right now?



61%

of CISO teams have no AI asset inventory

Which AI models are processing personal or sensitive data?



89%

of firms cannot produce an AI audit trail on demand

Can you prove AI compliance to your regulator today?

AI Governance Is Now a Board-Level Obligation

EU AI Act

In Force

Risk-tiered obligations, mandatory conformity assessments, fines up to €35M or 7% global turnover

UK DSIT AI Framework

Active

Cross-sector principles for safe, transparent, and accountable AI deployment in regulated industries

FCA AI Governance

Active

Consumer Duty compliance requires AI decision traceability and ongoing monitoring for financial services firms

ISO/IEC 42001

2023

First international standard for AI management systems — audit-ready documentation and controls required

Two ServiceNow Capabilities. One Unified AI Governance Engine.



ServiceNow Discovery

Find & Inventory Every AI Asset

- ✓ Automatically scans network infrastructure for AI endpoints, APIs, and models
- ✓ Identifies ML frameworks — TensorFlow, PyTorch, Azure OpenAI, AWS SageMaker
- ✓ Populates the CMDB with AI-specific configuration items (CIs)
- ✓ Maps data flows: where models run, what data they consume, who owns them
- ✓ Detects shadow AI — tools deployed without IT approval



AI Control Tower

Govern, Monitor & Comply

- ✓ Centralised AI asset register with risk classifications and ownership
- ✓ Policy enforcement — define acceptable use, data handling, model constraints
- ✓ Continuous monitoring: drift detection, anomaly alerts, usage analytics
- ✓ Audit trail generation for regulatory evidence packs in minutes
- ✓ Integrates with GRC, SecOps, and ITSM for end-to-end governance workflows

Finding the AI You Didn't Know You Had

01



Network Scan

MID Server probes network ranges and cloud environments, identifying active hosts, services, and API endpoints

02



AI Pattern Matching

Discovery patterns identify AI signatures — model endpoints, ML runtimes, GPU workloads, and cloud AI services (Azure OpenAI, AWS SageMaker, GCP Vertex)

03



CMDB Population

Discovered AI assets registered as Configuration Items with type, owner, data classification, and risk attributes

04



Dependency Mapping

Maps which business services, data sources, users, and infrastructure each AI asset connects to — full blast radius visibility

Result: A complete, continuously refreshed AI asset inventory — your single source of truth.

From Inventory to Active Governance — Six Core Capabilities

AI Asset Register

Centralised, searchable inventory of every AI model, tool, and API — enriched with business owner, risk tier, and regulatory tags

Policy Enforcement

Define and enforce acceptable use policies per AI asset class — automated controls halt non-compliant deployments

Continuous Monitoring

Real-time dashboards track model performance, data drift, usage anomalies, and SLA adherence across your entire AI estate

Audit Trail Generation

One-click regulatory evidence packs — complete chain of custody for every AI decision, change, and review event

Risk Scoring

Each AI asset receives a dynamic risk score based on data sensitivity, autonomy level, and regulatory exposure — aligned to EU AI Act tiers

GRC Integration

Native integration with ServiceNow GRC, IRM, and SecOps — AI risks surface directly in your existing risk register and incident workflows

Discovery Feeds Control Tower — A Single Feedback Loop

DISCOVER

MID Servers scan on-prem, cloud & SaaS environments continuously

Cloud AI

On-Prem ML

SaaS LLMs

APIs

POPULATE

AI CIs created in CMDB with risk attributes, ownership & data flows

CMDB

CI Types

Relationships

Owners

GOVERN

AI Control Tower applies policies, scores risk, and triggers workflows

Policies

Risk Score

Alerts

Workflows

COMPLY

Audit packs, regulatory evidence, and board reporting — on demand

EU AI Act

FCA

ISO 42001

Board Reports

What the CEO Sees — In Numbers



Area	Without Governance	With AI Control Tower + Discovery
Regulatory Risk	Undetected AI deployments creating silent regulatory exposure	Every AI asset registered, risk-tiered, and monitored in real time
Board Reporting	Manual, slow, and inconsistent AI status reporting to the board	Automated dashboards and one-click AI governance board packs
Shadow AI	Teams deploying AI tools without IT or legal awareness	Continuous discovery flags unauthorised AI within hours of deployment
Incident Response	AI incidents take weeks to investigate and evidence	Full audit trail available instantly — MTTR reduced from weeks to hours

90-Day Quick Start — Board-Ready Governance in Three Phases

Phase 1

Days 1–30

Discover & Baseline

- ✓ Deploy MID Servers and configure Discovery schedules
- ✓ Run initial AI asset scan across network and cloud environments
- ✓ Populate CMDB with discovered AI CIs and ownership data
- ✓ Generate baseline AI inventory report for executive review

Phase 2

Days 31–60

Classify & Govern

- ✓ Apply EU AI Act and internal risk tiers to each asset
- ✓ Configure AI Control Tower policies and enforcement rules
- ✓ Integrate with existing GRC, IRM, and SecOps workflows
- ✓ Enable continuous monitoring dashboards and alert thresholds

Phase 3

Days 61–90

Comply & Report

- ✓ Activate automated audit trail generation and evidence packs
- ✓ Deploy board-level AI governance reporting suite
- ✓ Conduct first-run regulatory readiness assessment
- ✓ Hand over runbooks and establish ongoing governance cadence

ServiceNow GRC Specialists. AI-Native Delivery Model.

Deep GRC Expertise

CIS-certified across GRC, IRM, SecOps, and HRSD. We speak governance and ServiceNow fluently — no learning curve at your expense.

AI-Native Operating Model

Our internal operations run on AI, which means our consultants focus 100% on your delivery — faster, leaner, and more responsive than traditional practices.

Regulatory-Led Design

Every implementation is architected against live regulatory frameworks — EU AI Act, FCA, ISO 42001. Compliance is built in, not bolted on.

UK Financial Services Pedigree

Proven delivery across banking, insurance, and regulated financial services. We understand your risk culture and governance expectations.

Karvin Credentials

- ✓ ServiceNow Registered Partner
- ✓ CIS — GRC & IRM
- ✓ CIS — HR Service Delivery
- ✓ CIS — SecOps
- ✓ CIS — System Administration
- ✓ 9 Years ServiceNow Delivery
- ✓ UK Financial Services Focus
- ✓ GRC Specialist Practice

NEXT STEPS

Ready to See Every AI Asset Running in Your Organisation?

1

AI Asset Discovery Workshop

Half-day workshop to scope your Discovery deployment and identify priority AI asset categories across your estate

2

Live Demo — AI Control Tower

See a configured AI Control Tower instance in action — policies, dashboards, and audit trail generation demonstrated live

3

90-Day Proposal

Receive a fixed-scope, fixed-price implementation proposal within five business days of workshop completion