DOC WATSON TECHNOLOGIES, INC.
TESTSUDO CUSTOMER AGREEMENTS

SSIC: Not assigned
ORIGINATOR: TestSudo
DATE: 03 NOV 2026

From: Doc Watson Technologies, Inc. d/b/a TestSudo
To: Customer
Subj: TERMS OF SERVICE

Version v1.1 | Existing customers: effective through acceptance as stated in the agreement.

TestSudo Terms of Service

Effective Date: November 3, 2026
Last Updated: November 3, 2026

These TestSudo Terms of Service (these "**Terms**") are entered into by and between **Doc Watson Technologies, Inc.**, a West Virginia corporation doing business as **TestSudo** ("**TestSudo**," "**Company**," "**we**," "**us**," or "**our**"), and the person or legal entity accessing or using the Services ("**Customer**," "**you**," or "**your**").

By clicking to accept these Terms, registering an account, accessing the Services, connecting any third-party account, environment, device, tenant, or data source, uploading data, or otherwise using the Services, you agree to be bound by these Terms. If you are accepting these Terms on behalf of a company or other legal entity, you represent and warrant that you have authority to bind that entity to these Terms. If you do not have such authority, or if you do not agree to these Terms, you must not access or use the Services.

1. Definitions

For purposes of these Terms:

"Account" means any account, organization, workspace, tenant, login, or profile created to access or use the Services.

"Authorized User" means any employee, contractor, agent, or other individual authorized by Customer to access or use the Services under Customer's Account.

"Customer Data" means any data, content, information, files, records, telemetry, credentials, access tokens, configurations, analytics, metadata, logs, uploads, communications, attachments, or other materials that Customer or its Authorized Users provide, upload, connect, transmit, authorize access to, or otherwise make available to TestSudo in connection with the Services. Customer Data includes, by way of example and without limitation, user names, email addresses, directory and tenant information, Microsoft Graph or similar OAuth-granted access data, endpoint or security telemetry, security analytics, logs, suspicious messages, email content, attachments,

release-review artifacts, and other operational or security-related information.

"Documentation" means any user guides, onboarding materials, support materials, technical descriptions, or policies made available by TestSudo regarding the Services.

"Order Form" means any order, service order, subscription order, quote, statement of work, channel addendum, partner addendum, or other commercial document entered into between Customer and TestSudo that references these Terms.

"Services" means the TestSudo website, platform, portal, software, agents, APIs, analytics, security review capabilities, automation capabilities, integrations, dashboards, demo environments, trial services, support services, beta or preview features if enabled, and all related services, features, and functionality made available by TestSudo.

2. Eligibility and Restricted Customers

You may use the Services only if:

1. you are at least eighteen (18) years of age;

2. you are a United States citizen or lawful permanent resident of the United States;

3. you have legal capacity to enter into these Terms; and

4. your use of the Services is not prohibited by applicable law.

The Services are not offered to, and may not be accessed or used by, minors. The Services are also not offered to, and may not be purchased or used by, governmental entities, government agencies, government contractors acting on behalf of a government customer for government use, or any other public-sector customer unless TestSudo expressly agrees in a separate written agreement signed by an authorized officer of TestSudo. Any attempted government use without such written approval is unauthorized and voidable by TestSudo.

3. Account Registration and Customer Responsibility

Customer must provide accurate, current, and complete information in connection with account creation and use of the Services, and must promptly update such information as necessary.

Customer is responsible for:

1. all activity occurring under its Account;

2. maintaining the confidentiality of login credentials, API keys, access tokens, and connected-account permissions;

3. all acts and omissions of its Authorized Users;

4. ensuring that only properly authorized individuals connect Customer systems, tenants, endpoints, mailboxes, domains, data sources, and third-party environments to the Services; and

5. promptly notifying TestSudo at **support@testsudo.ai** of any unauthorized access to or use of the Services.

Customer remains fully responsible for its own internal approvals, delegated permissions, identity administration, endpoint administration, email administration, data access decisions, and security governance.

4. Scope of Services

TestSudo provides security-oriented software and related services designed to help Customers review, analyze, monitor, and act on security-relevant data. The Services may include read-only features, review workflows, customer-approved actions, policy-enabled automations, and other functionality selected or enabled by Customer.

Unless expressly stated in an applicable Order Form, the Services are provided on a commercial basis for private-sector use only and do not include any commitment by TestSudo to preserve, archive, retain, or restore Customer Data for Customer's compliance, evidentiary, litigation, discovery, or business continuity purposes.

Customer acknowledges that the Services may operate with reduced capacity, limited functionality, or restricted data handling in demo, trial, evaluation, beta, preview, or pilot modes.

5. Demos, Trials, Evaluations, and Free Access

TestSudo may make available free demos, evaluations, trials, proof-of-concept environments, or other no-fee access to the Services (collectively, "**Trials**"). Trials may be subject to reduced capacity, limited functionality, usage restrictions, shorter retention, restricted support, or additional limitations determined by TestSudo in its sole discretion.

TestSudo may suspend, modify, limit, or terminate any Trial, or Customer's access to any Trial, at any time, with or without notice, and for any reason or no reason.

Unless otherwise stated by TestSudo in writing, Trials are provided strictly "AS IS," "AS AVAILABLE," without service commitments, without warranties, and without any obligation by TestSudo to continue making the Trial or any associated data available.

6. License and Access Rights

Subject to Customer's compliance with these Terms and any applicable Order Form, TestSudo grants Customer a limited, non-exclusive, non-transferable, non-sublicensable, revocable right during the applicable subscription or access period to access and use the Services solely for Customer's internal business purposes, or if expressly authorized by TestSudo in writing, for the authorized channel, partner, managed-service, or resale purposes described in an applicable Order Form.

No rights are granted except as expressly set forth in these Terms. TestSudo and its licensors retain all right, title, and interest in and to the Services, Documentation, software, technology, workflows, models, analytics, configurations, visualizations, reports, inventions, know-how, improvements, derivative works, and all related intellectual property rights.

7. Customer Data; Rights Granted to TestSudo

As between the parties, Customer retains its rights in Customer Data. Customer hereby grants TestSudo and its subcontractors a worldwide, non-exclusive, royalty-free right to host, copy, process, transmit, display, analyze, inspect, parse, transform, use, and otherwise handle Customer Data as reasonably necessary to:

1. provide, operate, secure, support, maintain, improve, and troubleshoot the Services;

2. perform security analysis, threat review, message review, attachment review, telemetry review, release analysis, remediation analysis, and related platform functions;

3. create customer-facing insights, detections, recommendations, and reports;

4. perform customer-approved, policy-enabled, or read-only actions within the scope enabled by Customer;

5. monitor performance, reliability, abuse, fraud, misuse, and security of the Services; and

6. comply with applicable law, lawful process, or enforceable governmental request, subject to Section 24.

Customer acknowledges and agrees that provision of the Services may require TestSudo to inspect not only metadata but also message content, attachments, security artifacts, logs, telemetry, and other materials when necessary to provide the Services requested or enabled by Customer.

TestSudo will not sell Customer-identifiable data to advertisers or unrelated third parties, and will not share Customer-identifiable data with advertisers for advertising purposes.

Customer represents and warrants that it has all rights, permissions, authorizations, and lawful bases necessary to provide Customer Data to TestSudo, to connect third-party environments and accounts, and to authorize TestSudo to access and process such Customer Data as contemplated by these Terms.

8. Data Retention; No Storage Commitment

Unless expressly stated otherwise in an applicable Order Form, TestSudo does not undertake and shall have no obligation to store, preserve, maintain, archive, export, or make continuously available any Customer Data, logs, analytics, uploads, attachments, security records, or historical records for any minimum duration.

Customer is solely responsible for maintaining its own systems of record, backups, archives, evidentiary copies, compliance records, legal holds, retention policies, and business continuity processes. TestSudo may delete or remove Customer Data from the Services at any time after expiration, termination, suspension, or where such deletion is reasonably necessary for operational, security, legal, or business reasons.

9. Security Features, Recommendations, and Automated Actions

The Services may generate recommendations, classifications, insights, alerts, suggested actions, or automated workflows. Customer understands and agrees that:

1. some features are read-only;

2. some features require express Customer approval before action is taken;

3. some features may be enabled by Customer policy, configuration, or opt-in setting to permit actions without case-by-case manual approval; and

4. the scope of any action taken by the Services depends on the permissions, integrations, configurations, and approvals granted by Customer.

Customer is solely responsible for determining whether to enable any automation, whether to grant any access or permissions, and whether any suggested or automated action is appropriate for Customer's environment.

TestSudo does not guarantee that any recommendation, classification, alert, or automated action will be complete, correct, suitable, lawful, or sufficient for Customer's specific environment or obligations.

10. Customer Responsibilities

Customer shall:

1. use the Services only in compliance with these Terms, applicable law, Documentation, and any applicable Order Form;

2. maintain all necessary rights and authorizations for connected tenants, endpoints, mailboxes, domains, accounts, data sources, and systems;

3. evaluate and accept or reject security recommendations and automation settings based on Customer's own judgment;

4. maintain independent backups, archives, and recovery processes;

5. maintain its own security policies, incident response plans, and legal compliance processes;

6. ensure that its Authorized Users are trained and authorized appropriately; and

7. cooperate reasonably with TestSudo in connection with support, troubleshooting, abuse prevention, and security-related matters.

11. Prohibited Conduct

Customer shall not, and shall not permit any third party to:

1. access or use the Services in violation of applicable law or regulation;

2. use the Services for any unlawful, fraudulent, harmful, infringing, abusive, or unauthorized purpose;

3. use the Services for unauthorized access, unlawful surveillance, stalking, harassment, credential theft, malware operations, or offensive cyber activity;

4. reverse engineer, decompile, disassemble, decode, adapt, or otherwise attempt to derive source code, trade secrets, or underlying ideas from the Services, except to the limited extent such restriction is prohibited by applicable law;

5. probe, scan, penetration test, benchmark, performance test, or otherwise test the vulnerability or comparative performance of the Services without TestSudo's prior written consent;

6. copy, mirror, scrape, frame, or otherwise reproduce the Services except as expressly permitted;

7. resell, sublicense, distribute, lease, time-share, or commercially exploit the Services except pursuant to a separate written agreement expressly authorizing such conduct;

8. use the Services to build, train, improve, or validate any competing product or service;

9. upload or transmit viruses, malicious code, corrupted files, or harmful payloads;

10. interfere with or disrupt the integrity, availability, or operation of the Services;

11. use the Services to collect, generate, preserve, or manufacture information primarily for arbitration demands, mass claims, public disclosure campaigns, hostile regulatory positioning, media pressure, or similar adversarial purposes unrelated to lawful internal security operations and ordinary service use;

12. remove, obscure, or alter proprietary notices or marks;

13. access the Services if Customer is a competitor for purposes of monitoring availability, functionality, or performance without prior written consent; or

14. use the Services in any manner prohibited by TestSudo policies or Documentation.

12. Export Controls, Sanctions, and Geographic Restrictions

Customer shall not access, use, export, re-export, transfer, or permit access to the Services in violation of any applicable export control, sanctions, import, or trade laws. Customer represents and warrants that neither Customer nor any Authorized User is located in, organized in, ordinarily resident in, or subject to sanctions or restrictions that would prohibit access to or use of the Services under applicable United States law.

13. Fees, Billing, Auto-Renewal, and Payment

If Customer purchases any paid Services, Customer shall pay all fees specified in the applicable Order Form. Except as otherwise expressly stated in an applicable Order Form:

1. fees are stated and payable in U.S. dollars;

2. fees are non-cancelable and non-refundable, except for standard direct month-to-month cancellation and partial-month proration described below, applicable service credits, or as required by law; fixed-term and committed-seat obligations remain governed by the applicable signed agreement;

3. subscriptions automatically renew for successive renewal terms equal to the initial term unless either party gives notice of non-renewal before the renewal date specified in the applicable Order Form, or if no notice period is specified there, at least thirty (30) days before the then-current term ends;

4. TestSudo may charge Customer using the payment method on file or issue invoices payable according to the payment terms in the applicable Order Form;

5. overdue amounts may accrue interest at the lesser of one and one-half percent (1.5%) per month or the maximum rate permitted by law; and

6. Customer is responsible for all taxes, duties, levies, and similar governmental charges, excluding taxes based on TestSudo's net income.

For standard direct subscriptions priced per seat, TestSudo bills on the first of each month for the preceding calendar month. Each valid daily seat count is the greater of deployed TestSudo Shield endpoints or Huntress billable protected users for the connected cloud environments, with a one-seat minimum. The counts are displayed to Customer and are not added together; directory accounts are not all billable users. The monthly quantity is the average of valid daily counts rounded up to a whole seat, multiplied by the applicable subscription's monthly per-seat price. Missing or invalid daily readings are excluded rather than counted as zero. If the month has no valid daily readings, the latest valid reconciled count or a fresh valid count is used.

Standard direct month-to-month subscriptions may be canceled through the Services, and charges for a subscription beginning or ending mid-month are prorated for days of paid service. Accrued charges remain payable after cancellation. This is an express exception to the general non-cancelable-fee and thirty-day non-renewal rules for these standard subscriptions. Full calculation, proration and existing-customer effectiveness rules are in MSA Sections 11.2 through 11.4. Partner and wholesale billing, signed commercial exceptions, enterprise commitments and consumption-priced services retain their applicable terms.

TestSudo may suspend access to paid Services for nonpayment after reasonable notice.

14. Third-Party Services and Dependencies

The Services may interoperate with third-party products, platforms, data sources, APIs, identity providers, email platforms, cloud services, endpoint tools, monitoring tools, and security services, including but not limited to Microsoft, Microsoft Graph, Azure, Huntress, internet service providers, hosting providers, and other third-party systems (collectively, "**Third-Party Services**").

Customer acknowledges that TestSudo does not own or control Third-Party Services and is not responsible for their availability, operation, security, accuracy, legality, compatibility, changes, outages, pricing, or acts or omissions. TestSudo shall have no liability arising from or related to any Third-Party Service failure, delay, inaccessibility, limitation, suspension, data issue, API change, permission issue, or outage.

Customer is solely responsible for obtaining and maintaining rights to use Third-Party Services and for complying with applicable third-party terms.

15. Confidentiality

Each party receiving Confidential Information (the "**Receiving Party**") shall use the other party's Confidential Information solely as necessary to perform under these Terms and shall not disclose such Confidential Information to any third party except to its employees, contractors, professional advisors, and service providers who have a need to know and are bound by obligations of confidentiality at least as protective as those in these Terms.

"**Confidential Information**" means non-public information disclosed by one party (the "**Disclosing Party**") to the other party that is designated as confidential or that reasonably should be understood to be confidential given the nature of the information and the circumstances of disclosure, including Customer Data, pricing, product plans, technical information, security information, and business information.

Confidential Information does not include information that the Receiving Party can demonstrate:

1. is or becomes publicly available without breach of these Terms;

2. was lawfully known to the Receiving Party without restriction before disclosure;

3. is lawfully received from a third party without restriction; or

4. is independently developed without use of the Disclosing Party's Confidential Information.

The Receiving Party may disclose Confidential Information to the extent required by law, subpoena, court order, or valid governmental demand, provided that, unless legally prohibited, it gives prompt notice to the Disclosing Party and reasonably cooperates, at the Disclosing Party's expense, in seeking protective treatment.

16. Privacy and Security

Customer acknowledges that use of the Services requires processing of Customer Data as described in these Terms. Until TestSudo adopts a separate published Privacy Policy or Data Processing Addendum, these Terms constitute the primary statement of the parties' expectations regarding privacy and data handling for general use of the Services.

TestSudo will use commercially reasonable efforts to protect the Services from unauthorized access, misuse, alteration, or disclosure, but no security measures are perfect and TestSudo does not guarantee that the Services will be free from unauthorized access, intrusion, interruption,

corruption, loss, or attack.

17. Beta, Preview, and Experimental Features

From time to time, TestSudo may offer alpha, beta, preview, pilot, early-access, limited-release, or experimental features (collectively, "**Beta Features**"). Beta Features are optional, may require Customer opt-in, may be incomplete or unstable, may change at any time, and may never become generally available.

Beta Features are provided strictly "AS IS" and "AS AVAILABLE," without warranties of any kind, without service levels, and without any obligation by TestSudo to support, maintain, correct, or continue them.

18. Suspension and Termination

TestSudo may suspend or terminate Customer's or any Authorized User's access to the Services, in whole or in part, immediately and without liability, if TestSudo reasonably determines that:

1. Customer has breached these Terms or any applicable Order Form;

2. Customer's use poses a security risk, legal risk, operational burden, or potential harm to the Services, TestSudo, other customers, or third parties;

3. Customer is using the Services in a prohibited or unauthorized manner;

4. payment is overdue for paid Services;

5. continued provision of the Services is prohibited by law or exposes TestSudo to potential liability; or

6. Customer is using a Trial, demo, or evaluation environment that TestSudo elects to suspend or discontinue.

Customer may stop using the Services at any time. If Customer has entered into an Order Form, termination rights and obligations under that Order Form will also apply.

Upon expiration or termination of the Services or these Terms:

1. Customer's right to access and use the Services will cease;

2. TestSudo may disable access to the Account and delete associated Customer Data at any time;

3. accrued payment obligations survive; and

4. Sections intended by their nature to survive will survive, including Sections 6 through 16 and 19 through 31.

19. No Warranties

THE SERVICES, DOCUMENTATION, TRIALS, BETA FEATURES, ANALYTICS, OUTPUTS, ALERTS, RECOMMENDATIONS, AUTOMATIONS, REPORTS, AND ALL RELATED MATERIALS ARE PROVIDED "AS IS" AND "AS AVAILABLE." TO THE MAXIMUM EXTENT PERMITTED BY LAW, TESTSUDO DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, QUIET ENJOYMENT, ACCURACY, RELIABILITY, AVAILABILITY, OR THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF HARMFUL COMPONENTS.

WITHOUT LIMITING THE FOREGOING, TESTSUDO DOES NOT WARRANT THAT THE SERVICES WILL PREVENT, DETECT, ESCALATE, REVIEW, STOP, REMEDIATE, OR ELIMINATE EVERY SECURITY INCIDENT, THREAT, MESSAGE, ATTACHMENT, MISCONFIGURATION, OR MALICIOUS ACTIVITY, OR THAT ANY RESULT GENERATED BY THE SERVICES WILL BE COMPLETE, ACCURATE, TIMELY, OR SUFFICIENT FOR CUSTOMER'S PURPOSES.

20. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL TESTSUDO OR ITS OFFICERS, DIRECTORS, EMPLOYEES, AFFILIATES, LICENSORS, CONTRACTORS, OR SERVICE PROVIDERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, GOODWILL, DATA, BUSINESS INTERRUPTION, COMPUTER FAILURE, PROCUREMENT OF SUBSTITUTE SERVICES, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR RELATED TO THESE TERMS OR THE SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, TESTSUDO'S TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THESE TERMS, THE SERVICES, AND ALL RELATED CLAIMS SHALL NOT EXCEED FIFTY THOUSAND UNITED STATES DOLLARS (US $50,000).

The exclusions and limitations in this Section apply regardless of the form of action, whether in contract, tort, strict liability, negligence, statute, or otherwise, and are a fundamental basis of the bargain.

21. Customer Responsibility for Security and Operations

Customer acknowledges and agrees that Customer remains solely responsible for:

1. its own security posture, policies, and decisions;
2. its own compliance with law, regulation, and contractual obligations;
3. its own backups, archives, legal holds, and business continuity;
4. the permissions it grants to the Services;
5. the actions of its Authorized Users; and
6. reviewing whether any recommendation, output, or automated action is appropriate for Customer's environment.

The Services are not a substitute for Customer's own security leadership, legal judgment, compliance program, backup strategy, or continuity planning.

22. Indemnification

Customer shall defend, indemnify, and hold harmless TestSudo and its officers, directors, employees, contractors, affiliates, licensors, and service providers from and against any third-party claims, actions, proceedings, damages, liabilities, judgments, settlements, penalties, fines, costs, and expenses, including reasonable attorneys' fees, arising out of or related to:

1. Customer Data;
2. Customer's or any Authorized User's use of the Services;
3. Customer's breach of these Terms;
4. Customer's violation of applicable law or third-party rights; or
5. Customer's failure to obtain required permissions, authorizations, or lawful bases for Customer Data, integrations, or access granted to TestSudo.

23. Dispute Resolution; Arbitration; Class Action Waiver; Jury Waiver

Please read this Section carefully because it affects legal rights.

These Terms and any dispute, claim, or controversy arising out of or relating to these Terms or the Services shall be governed by the laws of the State of West Virginia, without regard to conflict-of-law principles.

Except for claims seeking injunctive relief, claims relating to intellectual property rights, claims for misuse of the Services, collection actions, or claims that may be brought in small claims court if otherwise eligible, any dispute, claim, or controversy arising out of or relating to these Terms or the Services shall be resolved by binding arbitration on an individual basis.

The arbitration shall be administered by the American Arbitration Association under its Commercial Arbitration Rules. The seat of arbitration shall be in Berkeley County, West Virginia, unless TestSudo elects to conduct the arbitration by remote means to the extent permitted by the applicable rules. Judgment on the arbitration award may be entered in any court of competent jurisdiction.

CUSTOMER AND TESTSUDO EACH WAIVE ANY RIGHT TO A JURY TRIAL TO THE MAXIMUM EXTENT PERMITTED BY LAW.

CUSTOMER AND TESTSUDO EACH AGREE THAT ANY CLAIMS SHALL BE BROUGHT ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF, CLAIMANT, CLASS REPRESENTATIVE, OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, COORDINATED, OR REPRESENTATIVE PROCEEDING.

To the extent any claim is determined not to be subject to arbitration, or if arbitration is unavailable for that claim, the state and federal courts located in or serving Berkeley County, West Virginia shall have exclusive jurisdiction, and each party consents to personal jurisdiction and venue therein.

24. Legal Process and Disclosure

TestSudo may disclose Customer Data or other information relating to Customer if required to do so by applicable law, lawful process, enforceable subpoena, court order, or governmental demand, or if TestSudo reasonably believes disclosure is necessary to protect the Services, TestSudo, customers, or third parties from fraud, abuse, security threats, or unlawful conduct. Where legally permitted and reasonably practicable, TestSudo will provide notice to Customer before such disclosure.

25. Changes to the Services and Terms

TestSudo may modify the Services, features, Documentation, or these Terms from time to time. If TestSudo makes a material change to these Terms, TestSudo will provide notice through the Services or by other in-platform notice. The updated Terms will become effective on the date stated in the notice. Customer's continued access to or use of the Services after the effective date of the updated Terms constitutes acceptance of the updated Terms. However, the revised billing terms described in Section 13 require affirmative acceptance for existing customers through the agreement update process, no earlier than acceptance or a later agreed effective date. Continued use alone does not accept those billing revisions or replace prior accepted records or signed commercial exceptions.

26. Assignment

Customer may not assign, transfer, delegate, or otherwise dispose of these Terms or any rights or obligations hereunder, whether by operation of law or otherwise, without TestSudo's prior written consent. Any purported assignment in violation of this Section is void.

TestSudo may assign or transfer these Terms, in whole or in part, without Customer's consent, including in connection with a merger, acquisition, corporate reorganization, sale of assets, financing transaction, or change of control.

27. Force Majeure

TestSudo shall not be liable for any delay, interruption, failure, or degradation in performance resulting from causes beyond its reasonable control, including acts of God, natural disasters, weather events, utility failures, internet or telecommunications failures, labor disputes, civil unrest, war, terrorism, epidemics, pandemics, governmental action, supply chain disruption, cyberattacks, failures of Third-Party Services, or other force majeure events.

28. Independent Contractors; No Agency

The parties are independent contracting parties. These Terms do not create any partnership, joint venture, fiduciary relationship, franchise, agency, employment, or similar relationship between the parties. Neither party has authority to bind the other absent a separate written agreement expressly granting such authority.

29. Notices

Legal notices to TestSudo under these Terms must be sent to **legal@docwatson.tech**. Support-related notices may be sent to **support@testsudo.ai**, and billing-related notices may be sent to **billing@testsudo.ai**. Customer is responsible for maintaining current contact information within its Account.

30. Entire Agreement; Order of Precedence

These Terms constitute the entire agreement between Customer and TestSudo regarding Customer's access to and use of the Services unless and until the parties enter into an applicable Order Form or other written commercial agreement referencing these Terms.

If Customer and TestSudo enter into an Order Form, partner addendum, channel addendum, statement of work, service order, service level agreement, or other written commercial document referencing these Terms, then these Terms shall remain in effect except to the extent expressly modified by that more specific document. In the event of a conflict, the order of precedence shall be:

1. the applicable Order Form or signed commercial addendum;
2. any applicable service level agreement or data-processing addendum;
3. these Terms; and
4. Documentation.

31. Miscellaneous

If any provision of these Terms is held invalid or unenforceable, the remaining provisions will remain in full force and effect. No waiver of any provision of these Terms shall be effective unless in writing, and no failure or delay in exercising any right shall constitute a waiver. Section headings are for convenience only and do not affect interpretation.

Questions about these Terms may be directed to **legal@docwatson.tech**.

By accepting these Terms, Customer acknowledges that it has read, understood, and agreed to be bound by them.